



Kathy Leombruno
SVP & Marketing Officer
Direct: 304.637.2185
leombruno@citizenswv.com

211 Third Street
Elkins, WV 26241
304.636.4095
www.citizenswv.com

For Immediate Release

Citizens Named Best Small Bank in WV by Newsweek

Citizens Bank of West Virginia was recently named to Newsweek's America's Best Banks 2023 list as the Best Small Bank in West Virginia. This distinction is the result of Newsweek's assessment of 4,800 financial institutions, measuring 30 different factors ranging from the overall health of the bank, customer service performance and features, digital and branch presence, account and loan options, interest rate offerings and fees.

"We are incredibly honored by this recognition which reinforces Citizens is a financially sound community bank and recognizes the hard work and dedication of our employees," said President & CEO Nathaniel S. Bonnell. "It also reaffirms our investment and commitment in delivering innovative banking technologies so that both our consumer and business customers stay securely connected to manage their finances anytime, anywhere on any device."

Citizens Bank was also recently named the 2023 Small Business Administration (SBA) WV Community Lender of the Year and The Inter-Mountain's 2023 People's Choice Best Bank.

Citizens Bank of West Virginia achieved record financial earnings in 2022 and is five-star rated as one of the strongest banks in the nation for strength and financial stability from Bauer Financial Inc.

About Citizens Bank of West Virginia

Citizens Financial Corp. (OTC: CIWV) is the parent company of Citizens Bank of West Virginia, Inc. with assets of \$592 million and headquartered in Elkins, WV. From six office locations in North Central and northern West Virginia, the bank provides integrated financial services including retail and commercial banking, wealth management, and mortgage services. Citizens Bank is ranked #19 as one of the Best Banks to Work for in the Country by American Banker. For more information on Citizens Financial Corp. or Citizens Bank of West Virginia, Inc., visit us online at www.citizenswv.com.

###