BACKUP Q1 2016

DEUTSCHE TELEKOM



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- Shareholder structure
- Corporate governance

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CONTENT

| At a Glance 4 | GERMANY | | EUROPE | |
|---|------------------------|----|-----------------------|----|
| Excellent market position 7 | Financials | 28 | Netherlands | 68 |
| | EBITDA reconciliation | 29 | Croatia | 69 |
| GROUP | Operationals | 30 | Slovakia | 71 |
| Adjusted for special factors 8 | Additional information | 31 | Austria | 73 |
| EBITDA reconciliation 9 | | | | |
| As reported 10 | UNITED STATES | | | |
| Special factors in the consolidated income statement 11 | Financials | 44 | | |
| Details on special factors 12 | EBITDA reconciliation | 45 | SYSTEMS SOLUTIONS | |
| Change in the composition of the group 14 | Operationals | 46 | Financials | 76 |
| Consolidated statement of financial position 15 | Additional information | 48 | EBITDA reconciliation | 77 |
| Provisions for pensions 17 | | | | |
| Maturity profile 18 | EUROPE | | | |
| Liquidity reserves 19 | Financials | 55 | GHS | |
| Net debt 20 | EBITDA reconciliation | 56 | Financials | 80 |
| Net debt development 21 | Greece | 58 | EBITDA reconciliation | 81 |
| Cash capex 22 | Romania | 60 | | |
| Free cash flow 23 | Hungary | 62 | | |
| Personnel 24 | Poland | 64 | | |
| Exchange rates 25 | Czech Republic | 66 | GLOSSARY | 83 |

NOTES

| | | |
|------|------|------|
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
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AT A GLANCE¹

| | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|---------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| Note | millions of € | % |
| GROUP | 16,842 | 17,428 | 17,099 | 17,859 | 69,228 | 17,630 | 4.7 |
| Germany | 5,589 | 5,580 | 5,593 | 5,659 | 22,421 | 5,452 | (2.5) |
| United States | 6,905 | 7,443 | 7,059 | 7,518 | 28,925 | 7,816 | 13.2 |
| Europe | 3,157 | 3,209 | 3,261 | 3,397 | 13,024 | 3,080 | (2.4) |
| Systems Solutions | 1,927 | 2,073 | 2,031 | 2,163 | 8,194 | 2,045 | 6.1 |
| Group Headquarters & Group Services | 565 | 584 | 555 | 571 | 2,275 | 513 | (9.2) |
| Reconciliation | (1,301) | (1,461) | (1,400) | (1,449) | (5,611) | (1,276) | 1.9 |
| NET REVENUE | | | | | | | |
| Germany | 5,265 | 5,235 | 5,248 | 5,321 | 21,069 | 5,136 | (2.5) |
| United States | 6,904 | 7,444 | 7,058 | 7,518 | 28,924 | 7,816 | 13.2 |
| Europe | 3,098 | 3,150 | 3,200 | 3,334 | 12,782 | 3,018 | (2.6) |
| Systems Solutions | 1,420 | 1,435 | 1,452 | 1,520 | 5,827 | 1,545 | 8.8 |
| Group Headquarters & Group Services | 155 | 164 | 141 | 166 | 626 | 115 | (25.8) |
| GROUP | 16,842 | 17,428 | 17,099 | 17,859 | 69,228 | 17,630 | 4.7 |
| EBITDA (ADJUSTED FOR SPECIAL FACTORS) | | | | | | | |
| Germany | 2,211 | 2,224 | 2,269 | 2,086 | 8,790 | 2,180 | (1.4) |
| United States | 1,225 | 1,652 | 1,702 | 2,075 | 6,654 | 1,908 | 55.8 |
| Europe | 1,016 | 1,081 | 1,157 | 1,075 | 4,329 | 986 | (3.0) |
| Systems Solutions | 145 | 203 | 176 | 216 | 740 | 206 | 42.1 |
| Group Headquarters & Group Services | (22) | (76) | (133) | (321) | (552) | (117) | n.a. |
| Reconciliation | (1) | (58) | (6) | 12 | (53) | 0 | n.a. |
| GROUP | 4,574 | 5,026 | 5,165 | 5,143 | 19,908 | 5,163 | 12.9 |
| Proportional EBITDA | 3,820 | 4,173 | 4,236 | 4,088 | 16,317 | 4,173 | 9.2 |

¹ Business customer operations at Magyar Telekom in Hungary, which had previously been organizationally assigned to the Systems Solutions operating segment, have been bundled and reported under the Europe operating segment since January 1, 2016. Comparative figures have been adjusted retrospectively.

AT A GLANCE II¹

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|---------|---------------|---------------|---------------|---------------|---------------|---------------|---------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | | millions of € | % |
| EBITDA MARGIN (ADJUSTED FOR SPECIAL FACTORS) | % | | | | | | | |
| (EBITDA / TOTAL REVENUE) | | | | | | | | |
| Germany | <u></u> | 39.6 | 39.9 | 40.8 | 36.9 | 39.2 | 40.0 | 0.4p |
| United States | <u></u> | 17.7 | 22.1 | 24.1 | 27.6 | 23.0 | 24.4 | 6.7p |
| Europe | % | 32.2 | 33.7 | 35.5 | 31.6 | 33.2 | 32.0 | (0.2p) |
| Systems Solutions | % | 7.5 | 9.8 | 8.7 | 10.0 | 9.0 | 10.1 | 2.6p |
| Group Headquarters & Group Services | % | (3,9) | (13,0) | (24,0) | (56,2) | (24,3) | (22,8) | (18.9p) |
| GROUP | % | 27.2 | 28.8 | 30.2 | 28.8 | 28.8 | 29.3 | 2.1p |
| CASH CAPEX | | | | | | | | |
| Germany | | 949 | 2,622 | 1,073 | 965 | 5,609 | 908 | (4.3) |
| United States | | 2,729 | 1,230 | 1,103 | 1,319 | 6,381 | 1,756 | (35.7) |
| Europe | | 498 | 303 | 403 | 463 | 1,667 | 1,009 | n.a. |
| Systems Solutions | | 248 | 276 | 282 | 345 | 1,151 | 237 | (4.4) |
| Group Headquarters & Group Services | | 96 | 65 | 69 | 112 | 342 | 60 | (37.5) |
| Reconciliation | | (91) | (166) | (117) | (163) | (537) | (74) | 18.7 |
| GROUP | | 4,429 | 4,330 | 2,813 | 3,041 | 14,614 | 3,896 | (12.0) |
| - thereof spectrum investment | | 1,899 | 1,755 | 115 | 26 | 3,795 | 1,065 | (43.9) |
| NET PROFIT (LOSS) | | | | | | | | |
| adjusted for special factors | | 1,036 | 1,078 | 1,040 | 959 | 4,113 | 1,047 | 1.1 |
| as reported | | 787 | 712 | 809 | 946 | 3,254 | 3,125 | n.a. |
| FREE CASH FLOW (BEFORE DIVIDEND PAYMENTS AND | | | | | | | | |
| SPECTRUM INVESTMENT) | | 865 | 1,376 | 1,307 | 998 | 4,546 | 822 | (5.0) |
| Proportional free cash flow | | 869 | 1,228 | 1,092 | 442 | 3,631 | 837 | (3.7) |
| NET DEBT | | 46,310 | 48,835 | 47,868 | 47,570 | 47,570 | 47,603 | 2.8 |

¹ Business customer operations at Magyar Telekom in Hungary, which had previously been organizationally assigned to the Systems Solutions operating segment, have been bundled and reported under the Europe operating segment since January 1, 2016. Comparative figures have been adjusted retrospectively.

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|--|----|------------------------|----|-----------------------|----|
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| | | EBITDA reconciliation | 29 | Croatia | 69 |
| GROUP | | Operationals | 30 | Slovakia | 71 |
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| As reported | 10 | UNITED STATES | | | |
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| Consolidated statement of financial position | 15 | Additional information | 48 | EBITDA reconciliation | 77 |
| Provisions for pensions | 17 | | | | |
| Maturity profile | 18 | EUROPE | | | |
| Liquidity reserves | 19 | Financials | 55 | GHS | |
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| Net debt development | 21 | Greece | 58 | EBITDA reconciliation | 81 |
| Cash capex | 22 | Romania | 60 | | |
| Free cash flow | 23 | Hungary | 62 | | |
| Personnel | 24 | Poland | 64 | | |
| Exchange rates | 25 | Czech Republic | 66 | GLOSSARY | 83 |
| | | | | | |

DT GROUP

EXCELLENT MARKET POSITION¹

| | | Q1 | Q2 | Q3 | Q4 | Q1 | Change com | pared to | Change com | pared to |
|---|------|-------------------------|----------------------|-------------------------|-------------------------|----------------------|-----------------------|---------------|---------------|----------|
| | Note | 2015 | 2015 | 2015 | 2015 | 2016 | prior qua | | prior ye | |
| | | ('000) | ('000) | ('000) | (000') | ('000) | abs. | % | abs. | % |
| BROADBAND RETAIL LINES (END OF PERIOD) | 2.3 | 17,483 | 17,602 | 17,718 | 17,833 | 17,960 | 127 | 0.7 | 477 | 2.7 |
| Germany | | 12,437 | 12,518 | 12,596 | 12,644 | 12,706 | 62 | 0.5 | 269 | 2.2 |
| Europe | | 5,046 | 5,084 | 5,122 | 5,189 | 5,254 | 65 | 1.3 | 208 | 4.1 |
| Greece | | 1,392 | 1,426 | 1,457 | 1,505 | 1,541 | 36 | 2.4 | 149 | 10.7 |
| Romania | | 1,192 | 1,186 | 1,181 | 1,186 | 1,204 | 18 | 1.5 | 12 | 1.0 |
| Hungary | | 949 | 956 | 975 | 988 | 996 | 8 | 0.8 | 47 | 5.0 |
| Poland | | 6 | 9 | 8 - | 10 | 10 | 0 | n.a. | 4 | 66.7 |
| Czech Republic | | 143 | 141 | 136 | 132 | 131 | (1) | (0.8) | (12) | (8.4) |
| Croatia | | 644 | 642 | 638 | 636 | 634 | (2) | (0.3) | (10) | (1.6) |
| Slovakia | | 454 | 459 | 465 | 473 | 481 | 8 | 1.7 | 27 | 5.9 |
| other FIXED NETWORK LINES (END OF PERIOD) | 3.4 | 266 | 264 29,312 | 262 | 258 | 256 28,780 | (2) | (0.8) | (10) (762) | (3.8) |
| | | 29,542 20,555 | 29,312 | 29,152 20,354 | 28,990 20,227 | | (210) (134) | (0.7) | <u>`_</u> | (2.6) |
| Germany | | | | | | 20,093 8,687 | | (0.7) | (462) | (2.2) |
| Europe | | 8,987 2,599 | 8,875 2,591 | 8,798 2,577 | 8,763 2,586 | 2,583 | (76) | (0.9) | (300) | (3.3) |
| Greece | | 2,599 | 2,153 | 2,577 | 2,080 | 2,055 | (36) | (0.1) | (16) | (0.6) |
| Romania | | 1,710 | 1,671 | 1,677 | 1,674 | 1,659 | | (0.9) | (134) | (6.1) |
| Hungary | | 12 | 18 | 1,077 | 18 | 1,009 | (15) | | (51) | (3.0) |
| Poland | | 155 | 152 | 147 | 154 | 141 | (13) | n.a. (8.4) | (14) | 50.0 |
| Czech Republic | | | | 1,020 | | | | <u> </u> | | (9.0) |
| Croatia | | 1,052 | 1,038 | | 1,004 | 1,012 | 8 | 0.8 | (40) | (3.8) |
| Slovakia | | 875 | 864 | 858 | 855 | 851 | (4) | (0.5) | (24) | (2.7) |
| other | | 395 | 389 | 385 | 381 | 367 | (14) | (3.7) | (28) | (7.1) |
| MOBILE SUBSCRIBERS (END OF PERIOD) | 3 | 152,401 | 154,718 | 157,358 | 156,392 | 92,851 | (63,541) | (40.6) | (59,550) | (39.1) |
| Germany | | 39,200 | 39,465 | 39,892 | 40,373 | 40,643 | 270 | 0.7 | 1,443 | 3.7 |
| United States | | 56,836 | 58,908 | 61,220 | 63,282 | 0 | (63,282) | n.a. | (56,836) | n.a. |
| Europe | | 56,365 | 56,345 | 56,246 | 52,737 | 52,208 | (529) | (1.0) | (4,157) | (7.4) |
| Greece | | 7,308 | 7,387 | 7,428 | 7,399 | 7,477 | 78 | 1.1 | 169 | 2.3 |
| Romania | | 6,008 | 6,015 | 5,905 | 5,992 | 5,934 | (58) | (1.0) | (74) | (1.2) |
| Hungary | | 5,463 | 5,476 | 5,482 | 5,504 | 5,372 | (132) | (2.4) | (91) | (1.7) |
| Poland | | 15,794 | 15,827 | 15,696 | 12,056 | 11,821 | (235) | (1.9) | (3,973) | (25.2) |
| Czech Republic | | 5,993 | 5,996 | 5,981 | 6,019 | 6,024 | 5 | 0.1 | 31 | 0.5 |
| Croatia | | 2,214 | 2,241 | 2,323 | 2,233 | 2,206 | (27) | (1.2) | (8) | (0.4) |
| Netherlands | | 3,830 | 3,689 | 3,686 | 3,677 | 3,668 | (9) | (0.2) | (162) | (4.2) |
| Slovakia | | 2,202 | 2,196 | 2,204 | 2,235 | 2,231 | (4) | (0.2) | 29 | 1.3 |
| Austria | | 3,956 | 3,934 | 3,962 | 4,323 | 4,221 | (102) | (2.4) | 265 | 6.7 |
| other - | | 3,595 | 3,585 | 3,579 | 3,299 | 3,255 | (44) | (1.3) | (340) | (9.5) |
| | | | | | | | - | | | |

¹ Figures rounded to the nearest million. The total is calculated on the basis of precise numbers. Percentages calculated on the basis of figures shown.

DT IR Backup Q1 2016.xlsx Seite 7

² Broadband lines in operation excluding lines for internal use and public telecommunications; including IP-based access lines and wholesale services. Including BB via cable in Hungary.

³ Business customer operations at Magyar Telekom in Hungary, which had previously been organizationally assigned to the Systems Solutions operating segment, have been bundled and reported under the Europe operating segment since January 1, 2016. Comparative figures have been adjusted retrospectively.

⁴ Fixed network lines in operation excluding lines for internal use and public telecommunications.

DT CONSOLIDATED INCOME STATEMENT

ADJUSTED FOR SPECIAL FACTORS

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|---|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| NET REVENUE | | 16,842 | 17,464 | 17,075 | 17,860 | 69,241 | 17,630 | 4.7 |
| Other operating income | | 397 | 301 | 233 | 459 | 1,390 | 268 | (32.5) |
| Changes in inventories | | 5 | 3 | 1 | (20) | (11) | 12 | n.a. |
| Own capitalized costs | | 497 | 463 | 515 | 561 | 2,036 | 481 | (3.2) |
| Goods and services purchased | | (8,730) | (8,795) | (8,279) | (9,206) | (35,010) | (8,587) | 1.6 |
| Personnel costs | | (3,696) | (3,699) | (3,610) | (3,642) | (14,647) | (3,813) | (3.2) |
| Other operating expenses | | (742) | (710) | (770) | (869) | (3,091) | (828) | (11.6) |
| Depreciation, amortization, and impairment losses | | (2,683) | (2,680) | (2,775) | (3,097) | (11,235) | (3,142) | (17.1) |
| PROFIT (LOSS) FROM OPERATIONS (EBIT) | | 1,890 | 2,347 | 2,390 | 2,046 | 8,673 | 2,021 | 6.9 |
| EBIT margin (EBIT / net revenue) % | | 11.2 | 13.4 | 14.0 | 11.5 | 12.5 | 11.5 | 0.3p |
| Profit (loss) from financial activities | | (441) | (749) | (656) | (387) | (2,233) | (215) | 51.2 |
| of which: finance costs | | (600) | (579) | (580) | (608) | (2,367) | (634) | (5.7) |
| PROFIT (LOSS) BEFORE INCOME TAXES (EBT) | | 1,449 | 1,598 | 1,734 | 1,659 | 6,440 | 1,806 | 24.6 |
| Income taxes | | (366) | (444) | (572) | (545) | (1,927) | (582) | (59.0) |
| PROFIT (LOSS) | | 1,083 | 1,154 | 1,162 | 1,114 | 4,513 | 1,224 | 13.0 |
| Profit (loss) attributable to non-controlling interests | | 47 | 76 | 122 | 155 | 400 | 177 | n.a. |
| NET PROFIT (LOSS) | | 1,036 | 1,078 | 1,040 | 959 | 4,113 | 1,047 | 1.1 |

GROUPEBITDA RECONCILIATION

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|---|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| NET REVENUE | | 16,842 | 17,428 | 17,099 | 17,859 | 69,228 | 17,630 | 4.7 |
| NET PROFIT (LOSS) | | 787 | 712 | 809 | 946 | 3,254 | 3,125 | n.a. |
| + Profit (loss) attributable to non-controlling interests | | 2 | 47 | 59 | 140 | 248 | 252 | n.a. |
| = Profit (loss) | | 789 | 759 | 868 | 1,086 | 3,502 | 3,377 | n.a. |
| - Income taxes | | (234) | (283) | (260) | (499) | (1,276) | (934) | n.a. |
| = Profit (loss) before income taxes = EBT | | 1,023 | 1,042 | 1,128 | 1,585 | 4,778 | 4,311 | n.a. |
| - Profit (loss) from financial activities | | (443) | (764) | (657) | (386) | (2,250) | (214) | 51.7 |
| PROFIT (LOSS) FROM OPERATIONS (EBIT) | | 1,466 | 1,806 | 1,785 | 1,971 | 7,028 | 4,525 | n.a. |
| - Depreciation, amortization and impairment losses | | (2,694) | (2,728) | (2,796) | (3,142) | (11,360) | (3,142) | (16.6) |
| = EBITDA | | 4,160 | 4,534 | 4,581 | 5,113 | 18,388 | 7,667 | 84.3 |
| EBITDA margin (EBITDA/net revenue) % | | 24.7 | 26.0 | 26.8 | 28.6 | 26.6 | 43.5 | 18.8p |
| - Special factors affecting EBITDA | | (414) | (492) | (584) | (30) | (1,520) | 2,504 | n.a. |
| = EBITDA ADJUSTED FOR SPECIAL FACTORS | | 4,574 | 5,026 | 5,165 | 5,143 | 19,908 | 5,163 | 12.9 |
| EBITDA margin (adjusted for special factors) | | | | | | | | |
| (EBITDA / net revenue) | | 27.2 | 28.8 | 30.2 | 28.8 | 28.8 | 29.3 | 2.1p |

DT CONSOLIDATED INCOME STATEMENT

AS REPORTED

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|---|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| NET REVENUE | | 16,842 | 17,428 | 17,099 | 17,859 | 69,228 | 17,630 | 4.7 |
| Other operating income | | 397 | 337 | 233 | 1,041 | 2,008 | 3,179 | n.a. |
| Changes in inventories | | 5 | 3 | 1 | (20) | (11) | 12 | n.a. |
| Own capitalized costs | | 501 | 464 | 515 | 561 | 2,041 | 480 | (4.2) |
| Goods and services purchased | | (8,907) | (8,869) | (8,624) | (9,306) | (35,706) | (8,663) | 2.7 |
| Personnel costs | | (3,870) | (4,064) | (3,857) | (4,065) | (15,856) | (4,062) | (5.0) |
| Other operating expenses | | (808) | (765) | (786) | (957) | (3,316) | (909) | (12.5) |
| Depreciation, amortization, and impairment losses | | (2,694) | (2,728) | (2,796) | (3,142) | (11,360) | (3,142) | (16.6) |
| PROFIT (LOSS) FROM OPERATIONS (EBIT) | | 1,466 | 1,806 | 1,785 | 1,971 | 7,028 | 4,525 | n.a. |
| EBIT margin (EBIT / net revenue) % | | 8.7 | 10.4 | 10.4 | 11.0 | 10.2 | 25.7 | 17.0p |
| | | | | | | | - | |
| Profit (loss) from financial activities | | (443) | (764) | (657) | (386) | (2,250) | (214) | 51.7 |
| of which: finance costs | | (600) | (577) | (579) | (607) | (2,363) | (633) | (5.5) |
| PROFIT (LOSS) BEFORE INCOME TAXES (EBT) | | 1,023 | 1,042 | 1,128 | 1,585 | 4,778 | 4,311 | n.a. |
| Income taxes | | (234) | (283) | (260) | (499) | (1,276) | (934) | n.a. |
| PROFIT (LOSS) | | 789 | 759 | 868 | 1,086 | 3,502 | 3,377 | n.a. |
| Profit (loss) attributable to non-controlling interests | | 2 | 47 | 59 | 140 | 248 | 252 | n.a. |
| NET PROFIT (LOSS) | | 787 | 712 | 809 | 946 | 3,254 | 3,125 | n.a. |

SPECIAL FACTORS IN THE CONSOLIDATED INCOME STATEMENT

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 |
|---|------|---------------|---------------|---------------|---------------|---------------|---------------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 |
| | Note | millions of € |
| NET REVENUE | | 0 | (36) | 24 | (1) | (13) | 0 |
| Other operating income | 1 | 0 | 36 | 0 | 582 | 618 | 2,911 |
| Changes in inventories | | 0 | 0 | 0 | 0 | 0 | 0 |
| Own capitalized costs | | 4 | 1 | 0 | 0 | 5 | (1) |
| Goods and services purchased | | (177) | (74) | (345) | (100) | (696) | (76) |
| Personnel costs | | (173) | (365) | (248) | (423) | (1,209) | (249) |
| Other operating expenses | | (67) | (55) | (15) | (88) | (225) | (81) |
| Depreciation, amortization, and impairment losses | | (11) | (48) | (21) | (45) | (125) | 0 |
| PROFIT (LOSS) FROM OPERATIONS (EBIT) | 1 | (424) | (541) | (605) | (75) | (1,645) | 2,504 |
| Profit (loss) from financial activities | | (2) | (15) | (1) | 1 | (17) | 1 |
| PROFIT (LOSS) BEFORE INCOME TAXES (EBT) | 1 | (426) | (556) | (606) | (74) | (1,662) | 2,505 |
| Income taxes | | 132 | 161 | 312 | 46 | 651 | (352) |
| PROFIT (LOSS) | | (294) | (395) | (294) | (28) | (1,011) | 2,153 |
| Profit (loss) attributable to non-controlling interests | | (45) | (29) | (63) | (15) | (152) | 75 |
| NET PROFIT (LOSS) | | (249) | (366) | (231) | (13) | (859) | 2,078 |

¹ Income from divestitures relating to the deconsolidation of the Scout24 group.

DETAILS ON SPECIAL FACTORS I

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|---|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| EFFECT ON OPERATING EXPENSES | | (67) | (55) | (15) | (88) | (225) | (81) | (20.9) |
| of which: expenses / income for early retirement (civil servants) | | 0 | 0 | 0 | 0 | 0 | 0 | n.a. |
| of which: expenses for severance payments | | 0 | 0 | 0 | 0 | 0 | 0 | n.a. |
| of which: expenses / income for partial retirement | | 0 | 0 | 0 | 0 | 0 | 0 | n.a. |
| of which: expenses for other personnel restructuring charges | | 0 | 0 | 0 | 0 | 0 | 0 | n.a. |
| of which: Vivento transfer payments | | 0 | 0 | 0 | 0 | 0 | 0 | n.a. |
| of which: restructuring charges | | (9) | (68) | (26) | (17) | (120) | (3) | 66.7 |
| of which: expenses due to de-consolidations and other asset sales | | (25) | 17 | (19) | (25) | (52) | (58) | n.a. |
| of which: others | | (35) | (2) | 30 | (47) | (54) | (20) | 42.9 |
| EFFECT ON OTHER OPERATING INCOME | | 0 | 36 | 0 | 582 | 618 | 2,911 | n.a. |
| of which: income due to asset sales | | 0 | 36 | 0 | 582 | 618 | 2,911 | n.a. |
| of which: others | | 0 | 0 | 0 | 0 | 0 | 0 | n.a. |
| EFFECT ON REVENUE | | 0 | (36) | 24 | (1) | (13) | 0 | n.a. |
| EFFECT ON PROFIT FROM OPERATIONS = EBIT | 1 | (424) | (541) | (605) | (75) | (1,645) | 2,504 | n.a. |
| DEPRECIATION, AMORTIZATION AND IMPAIRMENT | | | | | | | | |
| LOSSES | | (10) | (49) | (21) | (45) | (125) | 0 | n.a. |
| of which: restructuring charges | | (3) | 0 | (1) | 1 | (3) | 0 | n.a. |
| of which: expenses due to consolidations and other asset sales | | 0 | 0 | 0 | 0 | 0 | 0 | n.a. |
| of which: others | | (7) | (49) | (20) | (46) | (122) | 0 | n.a. |
| EFFECT ON EBITDA | 1 | (414) | (492) | (584) | (30) | (1,520) | 2,504 | n.a. |

¹ Income from divestitures relating to the deconsolidation of the Scout24 group.

DETAILS ON SPECIAL FACTORS II

| | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|------|---------------|---|---|---|---|---|---|
| | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| Note | millions of € | millions of € | millions of € | millions of € | millions of € | millions of € | % |
| | (1) | (16) | (1) | 1 | (17) | 1 | n.a. |
| ,"`` | (426) | (556) | (606) | (74) | (1,662) | 2,505 | n.a. |
| | 132 | 161 | 312 | 46 | 651 | (352) | n.a. |
| | 68 | 126 | 122 | 130 | 446 | 16 | (76.5) |
| | 64 | 35 | 190 | (84) | 205 | (368) | n.a. |
| | 0 | 0 | 0 | 0 | 0 | 0 | n.a. |
| ,"`` | | | _ | _ | | | _ |
| | (45) | (29) | (63) | (15) | (152) | 75 | n.a. |
| 1 | (249) | (366) | (231) | (13) | (859) | 2,078 | n.a. |
| | Note | 2015 Note millions of € (1) (426) 132 68 64 0 (45) | Note 2015 millions of € millions of € (1) (16) (426) (556) 132 161 68 126 64 35 0 0 (45) (29) | Note 2015 millions of € millions of € millions of € 2015 millions of € (1) (16) (1) (426) (556) (606) 132 161 312 68 126 122 64 35 190 0 0 0 (45) (29) (63) | Note 2015 millions of € 2015 millions of € 2015 millions of € 2015 millions of € (1) (16) (1) 1 (426) (556) (606) (74) 132 161 312 46 68 126 122 130 64 35 190 (84) 0 0 0 0 (45) (29) (63) (15) | Note 2015 millions of € (1) (16) (1) 1 (17) (426) (556) (606) (74) (1,662) 132 161 312 46 651 68 126 122 130 446 64 35 190 (84) 205 0 0 0 0 0 (45) (29) (63) (15) (152) | Note 2015 millions of € 2015 millions of € 2015 millions of € 2015 millions of € 2016 millions of € (1) (16) (1) 1 (17) 1 (426) (556) (606) (74) (1,662) 2,505 132 161 312 46 651 (352) 68 126 122 130 446 16 64 35 190 (84) 205 (368) 0 0 0 0 0 0 (45) (29) (63) (15) (152) 75 |

¹ Income from divestitures relating to the deconsolidation of the Scout24 group.

CHANGE IN THE COMPOSITION OF THE GROUP IN THE CURRENT YEAR

| | | REPORTED NUMBERS | | | | | MINUS DECONSOLIDATION EFFECTS | | | | | TOTAL EFFECT | | REPORTED NUMBERS | | | | |
|---|------|---------------------|-------------------|------------------------|------------------|-----------------------|----------------------------------|--------------------|----------------------|------------------------|------------------|-----------------------|---------------------|---------------------|------|-------------|-------------|-------|
| | | Q1 2015 | Total millions of | Germany millions of | United States | Europe millions of | System Solutions | GHS millions of | Total millions of | Germany millions of | United States | Europe millions of | System Solutions | GHS millions of | | Q1 2015 | Q1 2016 | |
| | Note | millions of | € | € | millions of | € | millions of | € | € | € | millions of | € | millions of | € | | millions of | millions of | % |
| NET REVENUE | | 16,842 | 0 | 0 | 0 | 0 | 0 | 0 | 79 | 0 | 0 | 54 | 0 | 25 | (79) | 16,763 | 17,630 | 5.2 |
| PROFIT (LOSS) FROM OPERATIONS = EBIT | | 1,466 | 0 | 0 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 3 | 0 | 7 | (10) | 1,456 | 4,525 | n.a. |
| Profit (loss) from financial activities | | (443) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | (443) | (214) | 51.7 |
| of which finance costs | | (600) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | (600) | (633) | (5.5) |
| PROFIT (LOSS) BEFORE INCOME TAXES = EBT | | 1,023 | 0 | 0 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 3 | 0 | 7 | (10) | 1,013 | 4,311 | n.a. |
| Income taxes | | (234) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | (234) | (934) | n.a. |
| PROFIT (LOSS) | | 789 | 0 | 0 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 3 | 0 | 7 | (10) | 779 | 3,377 | n.a. |

Since 2015, the prior-year figure has been adjusted to ensure comparability.

DT IR Backup Q1 2016.xlsx Seite 14

The prior-year comparative is increased to account for any new acquisitions.

Analogously, divestitures reduce the prior-year figure.

CONSOLIDATED STATEMENT OF FINANCIAL POSITION

ASSETS

| | | Mar. 31 | Jun. 30 | Sep. 30 | Dec. 31 | Mar. 31 | Change | Change |
|---|------|---------------|---------------|---------------|---------------|---------------|---------------------------|------------------------|
| | | 2015 | 2015 | 2015 | 2015 | 2016 | compared to prior quarter | compared to prior year |
| | Note | millions of € | % | % |
| CURRENT ASSETS | | 28,549 | 27,325 | 27,747 | 32,184 | 25,453 | (20.9) | (10.8) |
| Cash and cash equivalents | | 5,100 | 4,694 | 4,510 | 6,897 | 7,332 | 6.3 | 43.8 |
| Trade and other receivables | | 10,696 | 10,600 | 10,289 | 9,238 | 8,894 | (3.7) | (16.8) |
| Current recoverable income taxes | | 125 | 143 | 117 | 129 | 136 | 5.4 | 8.8 |
| Other financial assets | | 2,702 | 2,109 | 2,386 | 5,805 | 4,829 | (16.8) | 78.7 |
| Inventories | | 1,841 | 1,690 | 1,775 | 1,847 | 1,998 | 8.2 | 8.5 |
| Current and non-current assets and | | | | | | | | |
| disposal groups held for sale | | 6,259 | 6,458 | 7,209 | 6,922 | 409 | (94.1) | (93.5) |
| Other assets | | 1,826 | 1,631 | 1,461 | 1,346 | 1,855 | 37.8 | 1.6 |
| NON-CURRENT ASSETS | | 108,912 | 107,653 | 107,482 | 111,736 | 118,152 | 5.7 | 8.5 |
| Intangible assets | | 56,791 | 57,165 | 56,049 | 57,025 | 57,384 | 0.6 | 1.0 |
| Property, plant and equipment | | 41,221 | 41,027 | 42,173 | 44,637 | 44,442 | (0.4) | 7.8 |
| Investments accounted for using the equity method | | 652 | 534 | 424 | 822 | 811 | (1.3) | 24.4 |
| Other financial assets | | 3,759 | 3,046 | 3,097 | 3,530 | 9,877 | n.a. | n.a. |
| Deferred tax assets | | 6,142 | 5,507 | 5,315 | 5,248 | 5,119 | (2.5) | (16.7) |
| Other assets | | 347 | 374 | 424 | 474 | 519 | 9.5 | 49.6 |
| TOTAL ASSETS | | 137,461 | 134,978 | 135,229 | 143,920 | 143,605 | (0.2) | 4.5 |

CONSOLIDATED STATEMENT OF FINANCIAL POSITION

LIABILITIES AND SHAREHOLDERS' EQUITY

| | | Mar. 31 | Jun. 30 | Sep. 30 | Dec. 31 | Mar. 31 | Change | Change |
|---|--------|--------------|---------------|---------------|---------------|---------------|---------------------------|------------------------|
| | | 2015 | 2015 | 2015 | 2015 | 2016 | compared to prior quarter | compared to prior year |
| 1 | Note m | illions of € | millions of € | millions of € | millions of € | millions of € | % | % |
| LIABILITIES | | 100,465 | 99,017 | 98,721 | 105,770 | 105,161 | (0.6) | 4.7 |
| CURRENT LIABILITIES | | 28,357 | 32,603 | 31,734 | 33,548 | 32,211 | (4.0) | 13.6 |
| Financial liabilities | | 10,116 | 15,152 | 13,685 | 14,439 | 13,876 | (3.9) | 37.2 |
| Trade and other payables | | 9,542 | 9,158 | 9,846 | 11,090 | 9,867 | (11.0) | 3.4 |
| Income tax liabilities | | 278 | 302 | 230 | 197 | 260 | 32.0 | (6.5) |
| Other provisions | | 3,605 | 3,150 | 3,180 | 3,367 | 3,227 | (4.2) | (10.5) |
| Liabilities directly associated with non-current assets and | | | | | | | | |
| disposal groups held for sale | | 0 | 10 | 42 | 4 | 0 | n.a. | n.a. |
| Other liabilities | | 4,816 | 4,831 | 4,751 | 4,451 | 4,981 | 11.9 | 3.4 |
| NON-CURRENT LIABILITIES | | 72,108 | 66,414 | 66,987 | 72,222 | 72,950 | 1.0 | 1.2 |
| Financial liabilities | | 47,004 | 43,093 | 43,402 | 47,941 | 48,185 | 0.5 | 2.5 |
| Provisions for pensions and other employee benefits | | 9,213 | 8,033 | 8,281 | 8,028 | 8,369 | 4.2 | (9.2) |
| Other provisions | | 2,536 | 2,339 | 2,518 | 2,978 | 3,027 | 1.6 | 19.4 |
| Deferred tax liabilities | | 9,236 | 8,913 | 8,787 | 9,205 | 9,342 | 1.5 | 1.1 |
| Other liabilities | | 4,119 | 4,036 | 3,999 | 4,070 | 4,027 | (1.1) | (2.2) |
| SHAREHOLDERS' EQUITY | | 36,996 | 35,961 | 36,508 | 38,150 | 38,444 | 0.8 | 3.9 |
| Issued capital | | 11,611 | 11,793 | 11,793 | 11,793 | 11,793 | n.a. | 1.6 |
| Capital reserves | | 51,796 | 52,361 | 52,408 | 52,412 | 52,399 | n.a. | 1.2 |
| Retained earnings incl. carryforwards | | (37,385) | (38,827) | (38,986) | (38,969) | (36,187) | 7.1 | 3.2 |
| Total other comprehensive income | | (235) | (491) | (506) | (178) | (1,470) | n.a. | n.a. |
| Total other comprehensive income directly associated with | | | | | | | | |
| non-current assets and disposable groups held for sale | | 1,201 | 1,337 | 1,109 | 1,139 | 0 | n.a. | n.a. |
| Net profit (loss) | | 787 | 1,499 | 2,308 | 3,254 | 3,125 | (4.0) | n.a. |
| Treasury shares | | (53) | (53) | (53) | (51) | (51) | n.a. | 3.8 |
| Non-controlling interests | | 9,274 | 8,342 | 8,435 | 8,750 | 8,835 | 1.0 | (4.7) |
| TOTAL LIABILITIES AND SHAREHOLDERS' EQUITY | | 137,461 | 134,978 | 135,229 | 143,920 | 143,605 | (0.2) | 4.5 |

DT GROUP

PROVISIONS FOR PENSIONS

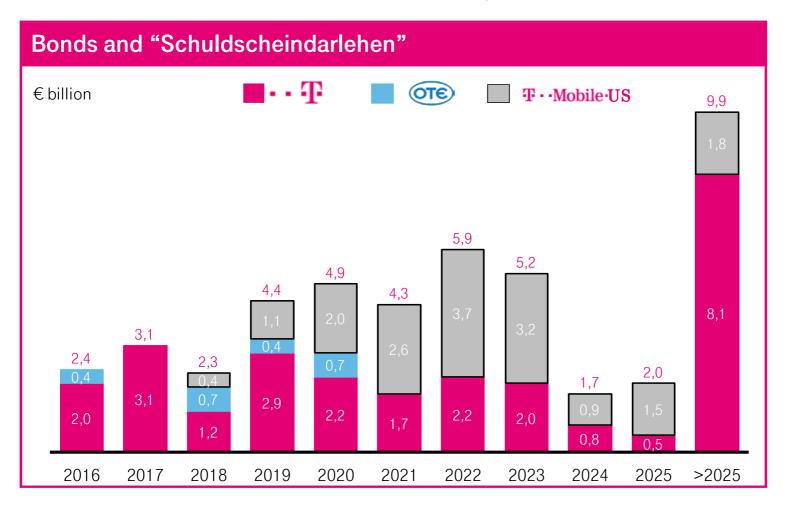
| | | 2015 millions of € | 2014 millions of € | 2013 millions of € | 2012 millions of € | 2011 millions of € |
|--|--------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| FROM DEFINED BENEFIT OBLIGATION TO PROVISION IN BALANCE | | | | | | |
| SHEET | | | | | | |
| Present value of obligation (DBO) | 1 | 10,753 | 10,940 | 8,965 | 8,973 | 6,966 |
| Plan assets | | (2,744) | (2,498) | (1,973) | (1,680) | (860) |
| Others | | 19 | 23 | 14 | 19 | 18 |
| Provision in balance sheet | | 8,028 | 8,465 | 7,006 | 7,312 | 6,124 |
| PENSION COSTS INCLUDED IN P&L (INCLUDED EXPECTED | · | | | | | |
| RETURN ON PLAN ASSETS) | | 442 | 445 | 388 | 511 | 530 |
| thereof included in EBITDA | | 285 | 220 | 160 | 197 | 199 |
| thereof included in financial result | | 157 | 225 | 228 | 313 | 314 |
| CASH PAYMENTS FOR PENSIONS | | | | | | |
| 1) funding of plan assets by DT (investment in financial assets) | | 276 | 266 | 269 | 768 | 267 |
| 2) benefits paid through plan assets | 2 | 31 | 30 | 42 | 45 | 52 |
| 3) benefits paid through provision (included in cash flow from operations) | | 386 | 298 | 366 | 375 | 367 |
| cash payments included in cash flow statement = 1) + 3) | | 662 | 564 | 635 | 1,143 | 634 |
| cash payments included in free cash flow = 3) | | 386 | 298 | 366 | 375 | 367 |
| CHANGE IN THE PRESENT VALUE OF THE OBLIGATION (EXAMPLE 2015) | · —— — | 10.040 | | | | |
| End of 2014 | | 10,940 | | | | |
| pension costs included in P&L | | 492 | | | | |
| benefits paid | | (386) | | | | |
| actuarial losses/gains F/X | 3 | (312) | | | | |
| Cthers | | (14) | | | | |
| End of 2015 | | 10,753 | | | | |
| LIIU UI ZUTJ | | 10,700 | | | | |

¹ Increase in obligation in 2012 mainly due to a change in the discount rate.

² The sum of payments through plan assets and the benefit paid through provisions equal the "benefits paid" in "Change in the present value of the obligation".

³ Actuarial losses/gains are via other comprehensive income directly billed vs. equity. Cumulative amount recorded in equity 2014: loss of 3.731 million €.

MATURITY PROFILE AS OF MARCH 31, 2016



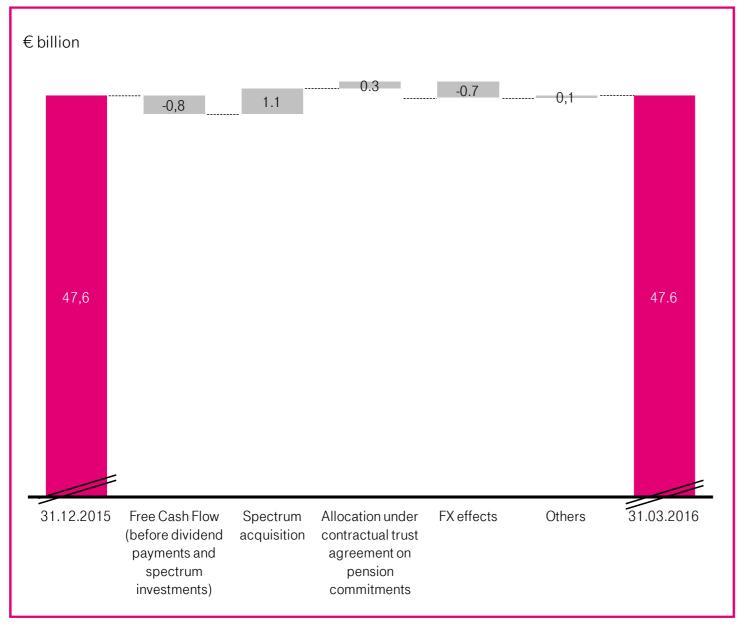
LIQUIDITY RESERVE AS OF MARCH 31, 2016

| €billion | 68,7 | Total line availability | | |
|----------|-----------------|---|--------------------|--------------------|
| | | Liquidity reserve | | |
| | 21,1 | Unused bank lines: Other liquid assets: | € | 11,0 bn 10,1 bn |
| | | Net-debt | | |
| | 47,6 | Gross debt Bonds: Other financial liabilities: Liquid financial assets Cash & equivalents: | € € • | 11,8 bn |
| | | Available-for-sale/held-for-trading financial assets: Other financial assets: | € | 2,7 bn 2,9 bn |
| | Numbers rounded | | | |

GROUPNET DEBT

| | Mar. 31, | Jun. 30, | Sep. 30, | Dec. 31, | Mar. 31, | Change | Change |
|--|---------------|---------------|---------------|---------------|---------------|---------------------------|------------------------|
| | 2015 | 2015 | 2015 | 2015 | 2016 | compared to prior quarter | compared to prior year |
| Note | millions of € | % | % |
| | | | | | | | |
| Bonds | 44,909 | 45,665 | 45,136 | 47,766 | 48,677 | 1.9 | 8.4 |
| Other financial liabilities | 10,488 | 10,861 | 10,297 | 12,743 | 11,856 | (7.0) | 13.0 |
| GROSS DEBT | 55,397 | 56,526 | 55,433 | 60,509 | 60,533 | n.a. | 9.3 |
| Cash and cash equivalents | 5,100 | 4,694 | 4,510 | 6,897 | 7,332 | 6.3 | 43.8 |
| Available-for-sale/held-for-trading financial assets | 219 | 215 | 124 | 2,877 | 2,666 | (7.3) | n.a. |
| Other financial assets | 3,768 | 2,782 | 2,931 | 3,165 | 2,932 | (7.4) | (22.2) |
| NET DEBT | 46,310 | 48,835 | 47,868 | 47,570 | 47,603 | 0.1 | 2.8 |

NET DEBT DEVELOPMENT Q1 2016



Numbers rounded

DT GROUP

CASH CAPEX¹

| Q1 | Q2 | Q3 | Q4 | FY | Q1 | |
|---------------|--|--|---|---|---|--|
| 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | Change |
| millions of € | millions of € | millions of € | millions of € | millions of € | millions of € | % |
| | | | | | | |
| 949 | 2,622 | 1,073 | 965 | 5,609 | 908 | (4.3) |
| 2,729 | 1,230 | 1,103 | 1,319 | 6,381 | 1,756 | (35.7) |
| 498 | 303 | 403 | 463 | 1,667 | 1,009 | n.a. |
| 248 | 276 | 282 | 345 | 1,151 | 237 | (4.4) |
| 96 | 65 | 69 | 112 | 342 | 60 | (37.5) |
| (91) | (166) | (117) | (163) | (537) | (74) | 18.7 |
| 4,429 | 4,330 | 2,813 | 3,041 | 14,613 | 3,896 | (12.0) |
| 1,899 | 1,755 | 115 | 26 | 3,795 | 1,065 | (43.9) |
| | 2015 millions of € 949 2,729 498 248 96 (91) 4,429 | 2015 millions of € millions of € 949 2,622 2,729 1,230 498 303 248 276 96 65 (91) (166) 4,429 4,330 | 2015 millions of € 2015 millions of € 949 2,622 1,073 2,729 1,230 1,103 498 303 403 248 276 282 96 65 69 (91) (166) (117) 4,429 4,330 2,813 | 2015 millions of € 2015 millions of € 2015 millions of € 2015 millions of € 949 2,622 1,073 965 2,729 1,230 1,103 1,319 498 303 403 463 248 276 282 345 96 65 69 112 (91) (166) (117) (163) 4,429 4,330 2,813 3,041 | 2015 millions of € 949 2,622 1,073 965 5,609 2,729 1,230 1,103 1,319 6,381 498 303 403 463 1,667 248 276 282 345 1,151 96 65 69 112 342 (91) (166) (117) (163) (537) 4,429 4,330 2,813 3,041 14,613 | 2015 millions of € 2016 millions of € 949 2,622 1,073 965 5,609 908 2,729 1,230 1,103 1,319 6,381 1,756 498 303 403 463 1,667 1,009 248 276 282 345 1,151 237 96 65 69 112 342 60 (91) (166) (117) (163) (537) (74) 4,429 4,330 2,813 3,041 14,613 3,896 |

¹ Business customer operations at Magyar Telekom in Hungary, which had previously been organizationally assigned to the Systems Solutions operating segment, have been bundled and reported under the Europe operating segment since January 1, 2016. Comparative figures have been adjusted retrospectively.

² Amounts of payouts for property, plant and equipment and intangible assets excluding goodwill.

DT GROUPFREE CASH FLOW

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|------|---------------------------------------|---------------|---------------|---------------|---------------|---------------|---------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | millions of € | millions of € | millions of € | millions of € | millions of € | % |
| Net profit (loss) | | 787 | 712 | 809 | 946 | 3,254 | 3,125 | n.a. |
| Profit (loss) attributable to non-controlling interests | | 2 | 47 | 59 | 140 | 248 | 252 | n.a. |
| PROFIT (LOSS) AFTER INCOME TAXES | | 789 | 759 | 868 | 1,086 | 3,502 | 3,377 | n.a. |
| Depreciation, amortization and impairment losses | | 2,694 | 2,728 | 2,796 | 3,142 | 11,360 | 3,142 | 16.6 |
| Income tax expense/(benefit) | | 234 | 283 | 260 | 499 | 1,276 | 934 | n.a. |
| Interest (income) and interest expenses | | 600 | 577 | 579 | 607 | 2,363 | 633 | 5.5 |
| Other financial (income) expense | | (159) | 200 | 60 | (190) | (89) | (417) | n.a. |
| Share of (profit) loss of associates and joint ventures | | | | | | | | |
| accounted for using the equity method | | 2 | (13) | 18 | (31) | (24) | (2) | n.a. |
| (Profit) loss on the disposal of fully consolidated subsidiaries | | 0 | 1 | 0 | (584) | (583) | (6) | n.a. |
| (Income) loss from the sale of stakes accounted for using the | | | | | | , | , | |
| equity method (EE) | | 0 | 0 | 0 | 0 | 0 | (2,507) | n.a. |
| Other non-cash transactions | | 59 | 57 | 41 | 86 | 243 | 91 | 54.2 |
| (Gain) loss from the disposal of intangible assets and | | | | | | | | |
| property, plant and equipment | | 10 | (35) | 48 | (110) | (87) | (410) | n.a. |
| Change in assets carried as working capital | | (258) | 340 | (787) | (733) | (1,438) | (417) | (61.6) |
| Change in provisions | | 46 | (422) | 252 | 236 | 112 | (92) | n.a. |
| Change in other liabilities carried as working capital | | 78 | (52) | 445 | 407 | 878 | 128 | 64.1 |
| Income taxes received (paid) | | (136) | (164) | (187) | (208) | (695) | (132) | 2.9 |
| Dividends received | | 279 | 211 | 86 | 2 | 578 | 175 | (37.3) |
| Net payments from entering into or canceling interest rate | | | | | | | | |
| swaps | | 50 | 51 | 0 | (1) | 100 | 0 | n.a. |
| CASH GENERATED FROM OPERATIONS | | 4,288 | 4,521 | 4,479 | 4,208 | 17,496 | 4,497 | 4.9 |
| Interest received (paid) | | (980) | (650) | (533) | (336) | (2,499) | (1,001) | (2.1) |
| NET CASH FROM OPERATING ACTIVITIES | | 3,308 | 3,871 | 3,946 | 3,872 | 14,997 | 3,496 | 5.7 |
| Cash outflows for investments in | | | | | | | | |
| (proceeds from disposal of) | | (2,443) | (2,496) | (2,638) | (2,874) | (10,451) | (2,674) | (9.5) |
| Intangible assets | | (2,440) | (2,393) | (758) | (851) | (6,442) | (1,707) | 30.0 |
| Property, plant and equipment | | (1,902) | (1,858) | (1,995) | (2,049) | (7,804) | (2,032) | (6.8) |
| Spectrum investment | | 1,899 | 1,755 | 115 | 26 | 3,795 | 1,065 | (43.9) |
| FREE CASH FLOW (BEFORE DIVIDEND PAYMENTS AND | | · · · · · · · · · · · · · · · · · · · | | | | • | | · · · · |
| SPECTRUM) | | 865 | 1,375 | 1,308 | 998 | 4,546 | 822 | (5.0) |
| · | | | | | | | | |

DT GROUP

PERSONNEL^{1,2}

| | | Mar. 31 | Jun. 30 | Sep. 30 | Dec. 31 | Mar. 31 | Change compared to | | Change com | pared to |
|--|------|---------|---------|---------|---------|--------------|--------------------|-------|------------|----------|
| AT REPORTING DATE | Note | 2015 | 2015 | 2015 | 2015 | 2016 | prior qua | arter | prior ye | ear |
| | | | | | | - | abs. | % | abs. | % |
| Germany | | 69,404 | 69,607 | 69,663 | 68,638 | 69,217 | 579 | 0.8 | (187) | (0.3) |
| United States | | 40,492 | 41,212 | 42,600 | 44,229 | 43,445 | (784) | (1.8) | 2,953 | 7.3 |
| Europe | | 53,044 | 52,029 | 51,592 | 51,125 | 50,098 | (1,027) | (2.0) | (2,946) | (5.6) |
| Systems Solutions | | 45,317 | 44,910 | 44,784 | 44,504 | 43,940 | (564) | (1.3) | (1,377) | (3.0) |
| Group Headquarters & Group Services | | 18,927 | 17,839 | 17,686 | 16,747 | 16,621 | (126) | (0.8) | (2,306) | (12.2) |
| GROUP | | 227,184 | 225,596 | 226,325 | 225,243 | 223,320 | (1,923) | (0.9) | (3,864) | (1.7) |
| of which: Domestic | | 114,455 | 113,336 | 112,966 | 110,354 | 110,063 | (291) | (0.3) | (4,392) | (3.8) |
| of which: Civil servants (in Germany, with an active | | | | | | | | | | |
| service relationship) | | 19,765 | 19,077 | 18,864 | 18,483 | 18,810 | 327 | 1.8 | (955) | (4.8) |
| of which: International | | 112,729 | 112,260 | 113,358 | 114,888 | 113,258 | (1,630) | (1.4) | 529 | 0.5 |

| | | Q1 | Q2 | Q3 | Q4 | Q1 | Change com | pared to |
|--|------|---------|---------|---------|---------|---------|------------|----------|
| AVERAGE | Note | 2015 | 2015 | 2015 | 2015 | 2016 | prior y | ear |
| | | | | | | | abs. | % |
| Germany | | 69,557 | 69,493 | 69,635 | 69,076 | 69,323 | (234) | (0.3) |
| United States | | 40,091 | 40,875 | 42,143 | 43,569 | 43,333 | 3,242 | 8.1 |
| Europe | | 53,170 | 52,585 | 51,661 | 51,190 | 50,336 | (2,834) | (5.3) |
| Systems Solutions | | 45,473 | 45,034 | 44,820 | 44,750 | 43,946 | (1,527) | (3.4) |
| Group Headquarters & Group Services | | 19,179 | 18,076 | 17,754 | 17,198 | 16,476 | (2,703) | (14.1) |
| GROUP | | 227,470 | 226,063 | 226,012 | 225,782 | 223,413 | (4,057) | (1.8) |
| of which: Domestic | | 114,819 | 113,598 | 113,109 | 111,580 | 110,076 | (4,743) | (4.1) |
| of which: Civil servants (in Germany, with an active | | | | | | | | |
| service relationship) | | 19,821 | 19,267 | 18,928 | 18,701 | 18,617 | (1,204) | (6.1) |
| of which: International | | 112,651 | 112,464 | 112,903 | 114,203 | 113,337 | 686 | 0.6 |

¹ Business customer operations at Magyar Telekom in Hungary, which had previously been organizationally assigned to the Systems Solutions operating segment, have been bundled and reported under the Europe operating segment since January 1, 2016. Comparative figures have been adjusted retrospectively.

² Includes employees returning from deconsolidated Group companies.

EXCHANGE RATES

AVERAGE

| | Q1 | Q2 | Q3 | Q4 | FY | Q1 |
|-------------------------|-----------|-----------|-----------|-----------|-----------|-----------|
| | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 |
| | 1€ | 1€ | 1 € | 1€ | 1 € | 1€ |
| US Dollar (USD) | 1.12694 | 1.10453 | 1.11206 | 1.09521 | 1.10967 | 1.10248 |
| British pound (GBP) | 0.74376 | 0.72106 | 0.71754 | 0.72171 | 0.72591 | 0.77064 |
| Czech korunas (CZK) | 27.62877 | 27.37499 | 27.07578 | 27.05734 | 27.27801 | 27.03853 |
| Croatian kunas (HRK) | 7.68189 | 7.57409 | 7.57788 | 7.62206 | 7.61394 | 7.61730 |
| Hungarian forints (HUF) | 309.00141 | 306.00116 | 312.09698 | 312.53431 | 310.01097 | 311.96814 |
| Macedonian Denar (MKD) | 61.42403 | 61.50774 | 61.56973 | 61.54730 | 61.51347 | 61.58257 |
| Polish Zloty (PLN) | 4.19470 | 4.08732 | 4.18854 | 4.26394 | 4.18549 | 4.36466 |
| Romanian leu (RON) | 4.45108 | 4.44404 | 4.42840 | 4.45580 | 4.44467 | 4.49187 |

END OF PERIOD

| | Mar. 31 2015 1 € | Jun. 30 2015 1 € | Sep. 30 2015 1 € | Dec. 31 2015 1 € | Mar. 31 2016 1 € |
|-------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|
| US Dollar (USD) | 1.07510 | 1.11760 | 1.12083 | 1.08910 | 1.13880 |
| British pound (GBP) | 0.72681 | 0.71111 | 0.73792 | 0.73432 | 0.79120 |
| Czech korunas (CZK) | 27.53495 | 27.24988 | 27.18032 | 27.02223 | 27.05150 |
| Croatian kunas (HRK) | 7.64417 | 7.59709 | 7.64050 | 7.64104 | 7.52650 |
| Hungarian forints (HUF) | 299.78950 | 315.19338 | 313.21595 | 315.31297 | 313.94500 |
| Macedonian Denar (MKD) | 61.57000 | 61.57000 | 61.60000 | 61.57500 | 61.59500 |
| Polish Zloty (PLN) | 4.08963 | 4.19104 | 4.23687 | 4.26510 | 4.25760 |
| Romanian leu (RON) | 4.41105 | 4.47249 | 4.41564 | 4.52260 | 4.47140 |

Please note: the above quarterly and yearly average exchange rates are given as an indication only.

NOTES

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CONTENT

| At a Glance | 4 | GERMANY | | EUROPE | |
|--|----|------------------------|----|-----------------------|----|
| Excellent market position | 7 | Financials | 28 | Netherlands | 68 |
| | | EBITDA reconciliation | 29 | Croatia | 69 |
| GROUP | | Operationals | 30 | Slovakia | 71 |
| Adjusted for special factors | 8 | Additional information | 31 | Austria | 73 |
| EBITDA reconciliation | 9 | | | | |
| As reported | 10 | UNITED STATES | | | |
| Special factors in the consolidated income statement | 11 | Financials | 44 | | |
| Details on special factors | 12 | EBITDA reconciliation | 45 | SYSTEMS SOLUTIONS | |
| Change in the composition of the group | 14 | Operationals | 46 | Financials | 76 |
| Consolidated statement of financial position | 15 | Additional information | 48 | EBITDA reconciliation | 77 |
| Provisions for pensions | 17 | | | | |
| Maturity profile | 18 | EUROPE | | | |
| Liquidity reserves | 19 | Financials | 55 | GHS | |
| Net debt | 20 | EBITDA reconciliation | 56 | Financials | 80 |
| Net debt development | 21 | Greece | 58 | EBITDA reconciliation | 81 |
| Cash capex | 22 | Romania | 60 | | |
| Free cash flow | 23 | Hungary | 62 | | |
| Personnel | 24 | Poland | 64 | | |
| Exchange rates | 25 | Czech Republic | 66 | GLOSSARY | 83 |

FINANCIALS (ADJUSTED FOR SPECIAL FACTORS)

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| TOTAL REVENUE | 1 | 5,589 | 5,580 | 5,568 | 5,659 | 22,396 | 5,452 | (2.5) |
| NET REVENUE | 1 | 5,265 | 5,235 | 5,223 | 5,321 | 21,044 | 5,136 | (2.5) |
| EBITDA | | 2,211 | 2,224 | 2,269 | 2,086 | 8,790 | 2,180 | (1.4) |
| EBITDA margin (EBITDA / total revenue) % | | 39.6 | 39.9 | 40.8 | 36.9 | 39.2 | 40.0 | 0.4p |
| Depreciation, amortization and impairment losses | | (935) | (946) | (919) | (955) | (3,755) | (948) | (1.4) |
| Profit (loss) from operations = EBIT | | 1,276 | 1,278 | 1,350 | 1,131 | 5,035 | 1,232 | (3.4) |
| CASH CAPEX | 2 | 949 | 1,055 | 1,073 | 965 | 4,042 | 908 | (4.3) |
| CASH CONTRIBUTION | | 1,262 | 1,169 | 1,196 | 1,121 | 4,748 | 1,272 | 0.8 |

FINANCIALS (AS REPORTED)

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| TOTAL REVENUE | | 5,589 | 5,580 | 5,593 | 5,659 | 22,421 | 5,452 | (2.5) |
| NET REVENUE | | 5,265 | 5,235 | 5,248 | 5,321 | 21,069 | 5,136 | (2.5) |
| EBITDA | | 2,125 | 2,102 | 2,146 | 1,872 | 8,245 | 2,022 | (4.8) |
| EBITDA margin (EBITDA / total revenue) | % | 38.0 | 37.7 | 38.4 | 33.1 | 36.8 | 37.1 | (0.9p) |
| Depreciation, amortization and impairment losses | | (935) | (946) | (919) | (955) | (3,755) | (948) | (1.4) |
| Profit (loss) from operations = EBIT | | 1,190 | 1,156 | 1,227 | 917 | 4,490 | 1,074 | (9.7) |
| CASH CAPEX | | 949 | 2,622 | 1,073 | 965 | 5,609 | 908 | (4.3) |
| CASH CONTRIBUTION | | 1,176 | (520) | 1,073 | 907 | 2,636 | 1,114 | (5.3) |

¹ Q3/15 Special factors related to settlement agreements concerning charged fees for previous years.

² Excluding payments for spectrum licences: EUR 1,6 bn in Q2/15.

GERMANYEBITDA RECONCILIATION

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| TOTAL REVENUE | | 5,589 | 5,580 | 5,593 | 5,659 | 22,421 | 5,452 | (2.5) |
| TOTAL REVENUE (ADJUSTED FOR SPECIAL FACTORS) | 1 | 5,589 | 5,580 | 5,568 | 5,659 | 22,396 | 5,452 | (2.5) |
| Profit (loss) from operations = EBIT | | 1,190 | 1,156 | 1,227 | 917 | 4,490 | 1,074 | (9.7) |
| - Depreciation, amortization and impairment losses | | (935) | (946) | (919) | (955) | (3,755) | (948) | (1.4) |
| = EBITDA | | 2,125 | 2,102 | 2,146 | 1,872 | 8,245 | 2,022 | (4.8) |
| EBITDA margin % | | 38.0 | 37.7 | 38.4 | 33.1 | 36.8 | 37.1 | (0.9p) |
| - Special factors affecting EBITDA | | (86) | (122) | (123) | (214) | (545) | (158) | (83.7) |
| = EBITDA (ADJUSTED FOR SPECIAL FACTORS) | | 2,211 | 2,224 | 2,269 | 2,086 | 8,790 | 2,180 | (1.4) |
| EBITDA margin (adjusted for special factors) % | | 39.6 | 39.9 | 40.8 | 36.9 | 39.2 | 40.0 | 0.4p |

SPECIAL FACTORS

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|---|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| EFFECTS ON EBITDA | | (86) | (122) | (123) | (214) | (545) | (158) | (83.7) |
| - of which personnel | | (61) | (92) | (89) | (160) | (402) | (144) | n.a. |
| - of which other | | (25) | (30) | (34) | (54) | (143) | (14) | 44.0 |
| EFFECTS ON PROFIT (LOSS) FROM OPERATIONS = EBIT | | (86) | (122) | (123) | (214) | (545) | (158) | (83.7) |
| - of which personnel | | (61) | (92) | (89) | (160) | (402) | (144) | n.a. |
| - of which other | | (25) | (30) | (34) | (54) | (143) | (14) | 44.0 |

¹ Q3/15 Special factors related to settlement agreements concerning charged fees for previous years.

GERMANYOPERATIONALS

| | | | Q1 | Q2 | Q3 | Q4 | Q1 | Change |
|----------------------|---------|------|--------|--------|--------|--------|--------|--------|
| | | Note | 2015 | 2015 | 2015 | 2015 | 2016 | % |
| GERMANY | | | | | | | | |
| ACCESS LINES | | | | | | | | |
| Fixed network | (000') | 1 | 20,555 | 20,437 | 20,354 | 20,227 | 20,093 | (2.2) |
| retail IP-based | (000') | 1 | 5,120 | 5,763 | 6,354 | 6,887 | 7,470 | 45.9 |
| Broadband | ('000') | 1 | 12,437 | 12,518 | 12,596 | 12,644 | 12,706 | 2.2 |
| Fiber | (000') | 1.2 | 2,094 | 2,365 | 2,613 | 2,923 | 3,286 | 56.9 |
| TV (incl. IPTV, SAT) | ('000') | 1 | 2,516 | 2,578 | 2,632 | 2,683 | 2,736 | 8.7 |
| ULLs | ('000') | 1 | 8,619 | 8,432 | 8,231 | 8,050 | 7,867 | (8.7) |
| Wholesale bundled | (000') | 1 | 287 | 268 | 246 | 227 | 206 | (28.2) |
| Wholesale unbundled | (000') | 1 | 2,353 | 2,541 | 2,752 | 3,015 | 3,319 | 41.1 |
| Fiber | (000') | | 886 | 1,045 | 1,222 | 1,444 | 1,741 | 96.5 |
| MOBILE CUSTOMERS | | | | | | | | |
| Total | (000') | | 39,200 | 39,465 | 39,892 | 40,373 | 40,643 | 3.7 |
| - contract | ('000') | | 22,576 | 22,984 | 23,347 | 23,709 | 23,940 | 6.0 |
| - prepaid | ('000') | | 16,624 | 16,482 | 16,545 | 16,665 | 16,703 | 0.5 |

CONSUMER OPERATIONALS

| | | | Q1 | Q2 | Q3 | Q4 | Q1 | Change |
|----------------------|---------|------|--------|--------|--------|--------|--------|--------|
| | | Note | 2015 | 2015 | 2015 | 2015 | 2016 | % |
| GERMANY | | | | | | | | |
| ACCESS LINES | | | | | | | | |
| Fixed network | ('000) | 1 | 16,158 | 16,068 | 16,003 | 15,900 | 15,790 | (2.3) |
| retail IP-based | ('000') | 1 | 4,610 | 5,161 | 5,653 | 6,076 | 6,521 | 41.5 |
| Broadband | ('000) | 1 | 10,012 | 10,093 | 10,162 | 10,209 | 10,257 | 2.4 |
| Fiber | ('000') | 1.2 | 1,806 | 2,046 | 2,262 | 2,530 | 2,841 | 57.3 |
| TV (incl. IPTV, SAT) | ('000) | 1 | 2,326 | 2,387 | 2,441 | 2,492 | 2,546 | 9.5 |
| MOBILE CUSTOMERS | | | | | | | | |
| Total | (000) | | 28,945 | 28,845 | 28,870 | 29,016 | 28,856 | (0.3) |
| - contract | ('000) | | 16,303 | 16,625 | 16,933 | 17,297 | 17,453 | 7.1 |
| - prepaid | ('000) | | 12,642 | 12,219 | 11,937 | 11,719 | 11,403 | (9.8) |

BUSINESS OPERATIONALS

| | | | Q1 | Q2 | Q3 | Q4 | Q1 | Change |
|----------------------|---------|------|--------|--------|--------|--------|--------|--------|
| | | Note | 2015 | 2015 | 2015 | 2015 | 2016 | % |
| GERMANY | | | | | | | | |
| ACCESS LINES | | | | | | | | |
| Fixed network | (000') | 1 | 3,375 | 3,352 | 3,340 | 3,339 | 3,311 | (1.9) |
| retail IP-based | ('000') | 1 | 482 | 572 | 667 | 773 | 897 | 86.1 |
| Broadband | (000') | 1 | 2,090 | 2,088 | 2,092 | 2,093 | 2,093 | 0.1 |
| Fiber | ('000') | 1.2 | 283 | 312 | 343 | 385 | 435 | 53.7 |
| TV (incl. IPTV, SAT) | ('000') | 1 | 188 | 189 | 189 | 190 | 189 | 0.5 |
| MOBILE CUSTOMERS | | | | | | | | |
| Total | ('000') | | 10,256 | 10,620 | 11,022 | 11,358 | 11,787 | 14.9 |
| - contract | ('000') | | 6,273 | 6,358 | 6,414 | 6,412 | 6,487 | 3.4 |
| - prepaid | ('000') | | 3,982 | 4,262 | 4,608 | 4,946 | 5,300 | 33.1 |

¹ Figures do not add up.

DT IR Backup Q1 2016.xlsx Seite 30

² Sum of all FTTx accesses (e.g. FTTC/VDSL, Vectoring and FTTH).

GERMANYREVENUE SPLIT - PRODUCTS

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|---|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| GERMANY | 1 | 5,589 | 5,580 | 5,593 | 5,659 | 22,421 | 5,452 | (2.5) |
| FIXED NETWORK CORE BUSINESS | | 2,452 | 2,439 | 2,449 | 2,462 | 9,802 | 2,410 | (1.7) |
| of which Fixed Revenues | | 1,772 | 1,766 | 1,764 | 1,758 | 7,060 | 1,755 | (1.0) |
| Voice only revenues | | 499 | 486 | 479 | 469 | 1,933 | 459 | (8.0) |
| Broadband revenues | | 996 | 995 | 994 | 993 | 3,978 | 993 | (0.3) |
| TV revenues | | 277 | 285 | 291 | 296 | 1,149 | 303 | 9.4 |
| of which Variable Revenues | | 258 | 251 | 253 | 247 | 1,009 | 226 | (12.4) |
| of which Revenues from add-on options | | 53 | 50 | 52 | 51 | 206 | 51 | (3.8) |
| thereof revenues from voice centric options | | 19 | 17 | 18 | 16 | 70 | 17 | (10.5) |
| thereof revenues from broadband centric options | | 17 | 17 | 18 | 17 | 69 | 17 | 0.0 |
| thereof revenues from TV centric options | | 17 | 16 | 17 | 17 | 67 | 17 | 0.0 |
| MOBILE COMMUNICATIONS | | 2,061 | 2,047 | 2,056 | 2,072 | 8,236 | 1,941 | (5.8) |
| of which Service Revenues | | 1,677 | 1,670 | 1,692 | 1,673 | 6,712 | 1,649 | (1.7) |
| thereof Data Revenues | | 761 | 772 | 776 | 774 | 3,083 | 789 | 3.7 |
| WHOLESALE SERVICES FIXED NETWORK | 1.2 | 824 | 826 | 846 | 836 | 3,332 | 848 | 2.9 |
| of which access full ULL | 1 | 294 | 283 | 302 | 269 | 1,148 | 265 | (9.9) |
| of which bundled and unbundled access line | | 149 | 154 | 157 | 188 | 648 | 199 | 33.6 |
| ONLINE CONSUMER SERVICES | | 0 | 0 | 0 | 0 | 0 | 0 | n.a. |
| VALUE-ADDED SERVICES | | 60 | 56 | 54 | 57 | 227 | 53 | (11.7) |
| OTHERS | 2 | 192 | 212 | 188 | 232 | 824 | 200 | 4.2 |
| | | | | | | | | |

REVENUE SPLIT - SEGMENTS

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--------------------|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| GERMANY | 1.3 | 5,589 | 5,580 | 5,593 | 5,659 | 22,421 | 5,452 | (2.5) |
| Consumer | | 3,037 | 3,047 | 3,028 | 3,034 | 12,146 | 2,922 | (3.8) |
| Business customers | | 1,484 | 1,462 | 1,486 | 1,510 | 5,942 | 1,447 | (2.5) |
| Wholesale | 1.2 | 912 | 914 | 934 | 925 | 3,685 | 933 | 2.3 |
| Others | 2 | 156 | 157 | 145 | 190 | 648 | 150 | (3.8) |

¹ Revenues Q3/15 not adjusted for special factors related to segment agreements concerning charged fees for previous years.

² Figures 2015 are restated; approximately 80 million are shifted from "wholesale" category to "others".

³ As of 2016 the segment "Value-Added Services" has been discontinued. The relevant revenues have been allocated to the segments Consumer, Business and Other. Figures 2015 have been restated accordingly.

MOBILE COMMUNICATIONS KPIS

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|---------------------------|-------|------|------|------|------|------|------|--------|
| | Note | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | % |
| AVERAGE MONTHLY CHURN | (%) | 1.7 | 1.7 | 1.8 | 1.8 | 1.7 | 1.6 | (0.1p) |
| - contract | (%) | 1.5 | 1.5 | 1.9 | 1.8 | 1.7 | 1.5 | 0.0p |
| SAC PER GROSS ADD | (€) | 70 | 66 | 56 | 81 | 68 | 82 | 17.1 |
| - contract | (€) | 103 | 93 | 82 | 122 | 100 | 124 | 20.4 |
| - prepaid | (€) | 11 | 12 | 9 | 7 | 10 | 14 | 27.3 |
| SRC PER RETAINED CUSTOMER | (€) | 246 | 248 | 231 | 276 | 251 | 252 | 2.4 |
| ARPU | (€) | 14 | 14 | 14 | 14 | 14 | 14 | 0.0 |
| - contract | (€) | 23 | 22 | 22 | 22 | 22 | 21 | (8.7) |
| - prepaid | (€) | 3 | 3 | 3 | 3 | 3 | 3 | 0.0 |
| NON-VOICE % OF ARPU | (%) | 51 | 52 | 52 | 52 | 53 | 52 | 1p |
| MOU PER CUSTOMER | (min) | 86 | 88 | 89 | 89 | 88 | 88 | 2.3 |
| - contract | (min) | 137 | 139 | 140 | 140 | 139 | 138 | 0.7 |

CONSUMER - KPIS

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|---------------------------|-------|------|------|------|------|------|------|---------|
| | Note | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | % |
| AVERAGE MONTHLY CHURN | (%) | 2.0 | 2.0 | 2.2 | 2.1 | 2.1 | 0.0 | (2.0p) |
| - contract | (%) | 1.8 | 1.8 | 2.2 | 2.1 | 2.0 | 0.0 | (1.8p) |
| SAC PER GROSS ADD | (€) | 74 | 69 | 56 | 80 | 69 | 90 | 21.6 |
| - contract | (€) | 97 | 85 | 70 | 107 | 90 | 116 | 19.6 |
| - prepaid | (€) | 17 | 20 | 15 | 11 | 15 | 25 | 47.1 |
| SRC PER RETAINED CUSTOMER | (€) | 252 | 280 | 257 | 301 | 272 | 0 | (100.0) |
| ARPU | (€) | 13 | 13 | 13 | 13 | 13 | 13 | 0.0 |
| - contract | (€) | 20 | 20 | 20 | 19 | 20 | 19 | (5.0) |
| - prepaid | (€) | 3 | 4 | 4 | 3 | 4 | 3 | 0.0 |
| NON-VOICE % OF ARPU | (%) | 51 | 51 | 51 | 51 | 53 | 52 | 1p |
| MOU PER CUSTOMER | (min) | 88 | 91 | 94 | 95 | 92 | 95 | 8.0 |
| - contract | (min) | 131 | 134 | 136 | 135 | 134 | 133 | 1.5 |
| | | | | | | | | |

BUSINESS CONSUMER - KPIS

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|---------------------------|-------|------|------|------|------|------|------|---------|
| | Note | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | % |
| AVERAGE MONTHLY CHURN | (%) | 0.7 | 0.7 | 0.6 | 0.8 | 0.7 | 0.0 | (0.7p) |
| - contract | (%) | 0.7 | 0.7 | 0.9 | 1.2 | 0.8 | 0.0 | (0.7p) |
| SAC PER GROSS ADD | (€) | 57 | 55 | 58 | 82 | 64 | 60 | 5.6 |
| - contract | (€) | 132 | 136 | 160 | 223 | 164 | 163 | 23.5 |
| - prepaid | (€) | 2 | 2 | 1 | 1 | 2 | 2 | 0.0 |
| SRC PER RETAINED CUSTOMER | (€) | 234 | 199 | 189 | 235 | 214 | 0 | (100.0) |
| ARPU | (€) | 19 | 18 | 17 | 17 | 18 | 16 | (15.8) |
| - contract | (€) | 30 | 29 | 28 | 28 | 29 | 28 | (6.7) |
| - prepaid | (€) | 1 | 1 | 1 | 1 | 1 | 1 | 0.0 |
| NON-VOICE % OF ARPU | (%) | 52 | 54 | 52 | 53 | 53 | 52 | 2p |
| MOU PER CUSTOMER | (min) | 115 | 112 | 111 | 110 | 112 | 106 | (7.8) |
| - contract | (min) | 185 | 184 | 187 | 192 | 187 | 190 | 2.7 |

DT IR Backup Q1 2016.xlsx Seite 32

MAGENTA MOBIL

| MAGENTA MOBIL PLANS IN € | S | M | L | L Plus |
|-------------------------------------|------------------|------------------|-----------|-------------------|
| Monthly charge (without handset) | 34.95 | 44.95 | 54.95 | 79.95 |
| Monthly charge (with handset) | 44.95 | 54.95 | 64.95 | |
| Monthly charge (with top handset) | 54.95 | 64.95 | 74.95 | 99.95 |
| Voice and SMS ¹ | flat | flat | flat | flat |
| Data | flat | flat | flat | flat |
| - Data Speed (download) | up to 150 Mbit/s | up to 150 Mbit/s | max | max |
| - Data Speed (upload) | up to 25 Mbit/s | up to 25 Mbit/s | max | max |
| - Data Volume until speed step down | 1 GB | 3 GB | 6 GB | 10 GB |
| - Data Network | 3G/LTE | 3G/LTE | 3G/LTE | 3G/LTE |
| VoIP | free | free | free | free |
| Tethering | free | free | free | free |
| MMS all net | 0.39 | 0.39 | 0.39 | 0.39 |
| International Calls (minutes) | | | | 100 |
| International SMS (pieces) | | | | 100 |
| HotSpot Flatrate | free | free | free | free |
| MultiSim | | | | free ² |
| Roaming Voice, SMS and Data | free (EU) | free (EU) | free (EU) | free (EU) |
| Fixed line number | | | | free |
| Activation fee | 29.95 | 29.95 | 29.95 | 29.95 |
| Duration of contract | 24 months | 24 months | 24 months | 24 months |
| | | | | |

¹ voice and sms within all german networks (mobile and fixed network).

² up to two MultiSIM bookable.

MAGENTA MOBIL PREMIUM

| PREMIUM PLANS IN € | L PREMIUM | L Plus PREMIUM | Complete PREMIUM |
|--|-----------|-------------------|--|
| Monthly charge (with top handset) | 84.95 | 109.95 | 149.95 |
| handset upgrade period | 12 months | 12 months | 12 months |
| Voice and SMS ¹ | flat | flat | flat |
| Data | flat | flat | flat |
| - Data Speed (download) | max | max | max |
| - Data Speed (upload) | max | max | max |
| - Data Volume until speed step down | 6 GB | 10 GB | 30 GB |
| - Data Network | 3G/LTE | 3G/LTE | 3G/LTE |
| VoIP | free | free | free |
| Tethering | free | free | free |
| MMS all net | 0.39 | 0.39 | 0.39 |
| International Calls (minutes) ² | | 100 | 1,000 |
| International SMS (pieces) | | 100 | |
| HotSpot Flatrate | free | free | free |
| MultiSim | | free ³ | free ³ |
| | | | 250 minutes; |
| Roaming Voice, SMS and Data | free (EU) | free (EU) | 1.000 SMS; |
| | | | 16xTravel & Surf WeekPass ⁴ |
| Fixed line number | | free | |
| Activation fee | 29.95 | 29.95 | 29.95 |
| Duration of contract | 24 months | 24 months | 24 months |

¹ voice and sms within all german networks (mobile and fixed network).

² EU and Country Group 2

³ up to two MultiSIM bookable.

⁴ incl. 50 MB.

MOBILE OPTIONS

| | . | | | |
|-------------------------------------|--|---|-----------------------------|--|
| INTERNATIONAL OPTIONS IN € | ALL INCLUSIVE (ROAMING) | INTERNATIONAL 100 or 400 | INTERNATIONAL SMS 100 | |
| Monthly charge | 5.00 | 9.95 or 29.95 | 9.95 | |
| Description | Use your flat (voice, SMS & data) tarif in Europe | 100 or 400 min. mobile and fixed Network to european countries. | 100 SMS to EU | |
| VOICE OPTIONS IN € | FAMILY | FIXED LINE | NUMBER | |
| Monthly charge | 4.95 | 4.9 | 5 | |
| Description | free calls between 4 mobil numbers (onnet) and to one fixed line number. | tixed line number and call forwarding from this number | | |
| ADDITIONAL DATA VOLUME OPTIONS IN € | Data S | Data M | Data L | |
| Monthly charge | 9.95 | 14.95 | 24.95 | |
| Additional Data Volume (per month) | 1 GB | 2GB | 5GB | |
| OHTER OPTIONS IN € | MULTISIM | SPEED LTE MAX | | |
| Monthly charge | 4.95 | 5.00 | | |
| Description | up to two MultiSIM bookable. | max. LTE Speed | | |
| ADDITIONAL DATA PACKAGES IN € | MultiData S | MultiData M | MultiData L | |
| Monthly charge | 10€ | 15€ | 25€ | |
| Additional Data Volume (per month) | 1 GB | 2GB | 5GB | |
| Description | up to two MultiSIM bookable | up to two MultiSIM bookable | up to two MultiSIM bookable | |
| | | | | |

DOUBLE PLAY VIA WIRELESS (CALL & SURF VIA FUNK)

| DOUBLE PLAY VIA WIRELESS ¹ IN € | S | M | L | |
|--|--|--------------------|--------------------|--|
| Monthly Charge ² | 34.95 ³ | 39.95 ⁴ | 49.95 ⁵ | |
| Data Speed (Mbit/s) | 16 Mbit/s | 50 Mbit/s | 100 Mbit/s | |
| Data Volume until Speed Step Down (SSD) | 10 GB | 15 GB | 30 GB | |
| Voice minutes | | € Cent/Minute | | |
| fixed net national | | flat | | |
| international | | from 2.9 | | |
| fixed to mobile | 19.0 | | | |
| Options | | | | |
| Speed On | €14.95 per 10GB | €14.95 per 15GB | €14.95 per 30GB | |
| fixed to mobile | 12.9 cents/minute, minimum charge €4 per month | | | |
| mobile flat | to Telekom Mobile €14.95 per month | | | |
| CountryFlat 1 | €3.95 per month | | | |
| CountryFlat 2 | €14.95 per month | | | |
| Mail & Cloud M | €4.95 per month | | | |
| Security Package M | €3.95 per month | | | |

¹ Standard-PSTN; Universal-PSTN + €4

For general conditions and further details, please see www.telekom.de. All prices in € including VAT.

² without terminal equipment. Monthly rent for Router €4.95

³ Promotional price. Regular price €39.95

⁴ Promotional price. Regular price €49.95

⁵ Promotional price. Regular price €69.95

MAGENTA ZUHAUSE

| MAGENTA ZUHAUSE IN € | ZUHAUSE XS ¹ | ZUHAUSE S ¹ | ZUHAUSE M ¹ | ZUHAUSE L ¹ |
|----------------------------|--------------------------|---|--|--|
| | 29.95 | 34.95 ² | 39.95 ² | 44.95 ² |
| | 16 Mbit/s bandwidth | 16 Mbit/s bandwidth, flat rate Internet | 50 Mbit/s bandwidth flat rate Internet | 100 Mbit/s bandwidth ⁵ flat rate Internet |
| | flat rate Internet usage | usage flat rate voice usage | usage flat rate voice usage | usage flat rate voice usage |
| ENTERTAIN | | | | |
| ENTERTAIN | | | 10.00 3,4 | |
| ENTERTAIN COMFORT SAT | - | | 10.00 3,4 | |
| ENTERTAIN TV PLUS | | | 15.00 ^{3,4} | |
| ENTERTAIN SAT | | 5.00 | | |
| CITY, DLD | | | CENT/MINUTE | |
| Peak/Off peak | 2.9 ct | | 0 ct | |
| international | | | from 2.9 ct | |
| fixed to mobile | | | 19.0 ct | |
| CALLING PLANS | | | | |
| fixed to mobile | | 12.9 ct/minu | te, 4.00 monthly minimum charge | |
| fixed to T-Mobile flatrate | | | 14.95 | |
| fixed to mobile flatrate | | | 19.95 | |
| CountryFlat 1 | | | 3.94 | |
| CountryFlat 2 | | | 14.95 | |
| Set-up | | 69.9 | 95 (non-recurring charge) | |

¹ IP-Access incl. 2 voice channels and 3 telephone no.

All prices in € including VAT; excl. terminal equipment.

All prices are charged on a monthly basis if not identified seperately (usage prices excluded)

For general conditions and further details, please see www.telekom.de

² Promotional price for new broadband customers: -€5.00 for the first 12 months

³ Additional (footnote 2) promotional price for new broadband customers: -€5.00 for the first 24 months (ZUHAUSE S) / ongoing (ZUHAUSE M&L)

⁴ Promotional price for upgraders from Double Play tariffs: €5.00 for the first 24 months

⁵ SPEED OPTION XL: Also available with 200 Mbit/s for +€5.00

MAGENTA ZUHAUSE HYBRID

| MAGENTA ZUHAUSE HYBRID IN € | ZUHAUSE S ¹ HYBRID | ZUHAUSE M ¹ HYBRID | ZUHAUSE L ¹ HYBRID |
|-----------------------------|---|---|--|
| | 34.95 ² | 39.95 ² | 44.95 ² |
| | 16 Mbit/s bandwidth + Hybrid LTE-Boost | 50 Mbit/s bandwidth ³ + Hybrid LTE-Boost | 100 Mbit/s bandwidth + Hybrid LTE-Boost |
| | (up to 16 Mbit/s), flat rate Internet usage | (up to 50 Mbit/s), flat rate Internet usage | (up to 100 Mbit/s), flat rate Internet usage |
| | flat rate voice usage | flat rate voice usage | flat rate voice usage |
| ENTERTAIN | | | |
| ENTERTAIN TV PLUS | | 15.00 4,5 | |
| CITY, DLD | | CENT/MINUTE | |
| national | | 0 ct | |
| international | | from 2.9 ct | |
| fixed to mobile | | 19.0 ct | |
| CALLING PLANS | | | |
| fixed to mobile | | 12.9 ct/minute, 4.00 monthly minimum | |
| fixed to T-Mobile flatrate | | 14.95 | |
| fixed to mobile flatrate | | 19.95 | |
| CountryFlat 1 | | 3.94 | |
| CountryFlat 2 | | 14.95 | |
| Set-up | | 69.95 (non-recurring charge) | |

¹ IP-Access incl. 2 voice channels and 3 telephone no.

All prices excl. terminal equipment; Speedport Hybrid required (rental price per month: 9.95€, purchase price 399.99€)

All prices in € including VAT; excl. terminal equipment.

All prices are charged on a monthly basis if not identified seperately (usage prices excluded)

For general conditions and further details, please see www.telekom.de

² Promotional price for new broadband customers: -€5.00 for the first 12 months

^{3 16} Mbit/s DSL-bandwidth in non-VDSL-areas (ZUHAUSE M Hybrid (2))

⁴ Additional (footnote 2) promotional price for new broadband customers: -€5.00 for the first 24 months (ZUHAUSE S Hybrid) / ongoing (ZUHAUSE M&L Hybrid)

⁵ Promotional price for upgraders from Double Play tariffs: - \le 5.00 for the first 24 months

SINGLE PLAY

| SINGLE PLAY IN € CALL START ¹ | | CALL BASIC ^{1,2} | CALL COMFORT ¹ | | |
|--|------------------------|--|--------------------------------|--|--|
| | 17.95 | 19.95 | 29.95 | | |
| | Standard-PSTN, | Standard-PSTN, voice usage per minute, up to 120 | Standard-PSTN, | | |
| | voice usage per minute | minutes included within Germany | voice flat rate within Germany | | |
| CITY, CDL | | € CENT/MINUTE | | | |
| Peak/Off peak | | 2.9 | | | |
| international | | from 2.9 | | | |
| fixed to mobile | | 19.0 | | | |
| CALLING PLANS | | | | | |
| CountryFlat 1 | | € 3.94 per month | | | |
| CountryFlat 2 | | €14.95 per month | | | |
| fixed to mobile | | 12.9 cents/minute, minimum charge €4 per month | | | |
| fixed to T-Mobile flatrate | | €14.95 per month | | | |
| Set-up | | One off charge PSTN €69.95 | | | |

¹ Standard-PSTN; Universal-PSTN + €8

For general conditions and further details, please see www.telekom.de.

All prices in € including VAT.

² Universal-PSTN up to 240 Min included

MAGENTA EINS

Valid from May 2016

| MAGENTA EINS¹ IN € | MagentaEINS S | MagentaEINS M | MagentaEINS L |
|--|--|--|--|
| Monthly charge | 54.90 ² | 84.85 ² | 99.85 ² |
| Fixed Line | Flatrate from fixed line to all national networks, including calls to all mobile networks. Internet Flat up to 16 Mbit/s download speed. | Flatrate from fixed line to all national networks, including calls to all mobile networks. Internet Flat up to 50 Mbit/s download speed. | |
| Mobile | Unlimited SMS and calls from mobile into all national networks in Germany. 1 GB Internet flat with LTE Max until speed step down. Hotspot Flat and abroad option All Inclusive included. | Unlimited SMS and calls from mobile into all national networks in Germany. 3 GB Internet flat with LTE Max until speed step down. Hotspot Flat and abroad option All Inclusive included. | Unlimited SMS and calls from mobile into all national networks in Germany. 6 GB Internet flat with LTE Max until speed step down. Hotspot Flat and abroad option All Inclusive included. |
| TV | | EntertainTV Plus incl. HD Receiver 500 GB Memory, including 47 channels in HD quality. | EntertainTV Plus incl. HD Receiver 500 GB Memory, including 47 channels in HD quality. |
| Set-up | Servi | ice fee of 69,95€ for new fixed line & 29,95€ for new mobile co | ontract. |
| Duration of contract | 24 months for new costume | rs; duration depends otherwise on fixed network and/or on mob | oile network contract conditions |
| Handsets, options, calling plans, etc. | Ava | ailable based on comparable mobile and fixed line stand-alone o | offers. |

¹ Booking Prerequisites: only available as IP-Tariff; Mobile tariff with monthly charge ≥ €29.95; Identical adress for fixed and mobile contracts.

For general terms & conditions and further details, please visit: www.telekom.de. All prices in € and include VAT.

² Promotional price in the first 12 months for new customers; Regular price € 59.90 (S), €89.85 (M) and €104,85 (L).

³ Price for international calls depend of fixed-network and/or mobile-network contract. Otherwise from 2.9 cent/min. (fixed line) and from 69 cent/min. (mobile)

More MagentaEINS convergent Bundles including existing customers' tariffs available.

FIXED NETWORK

OVERVIEW DOM. INTERCONNECTION TARIFFS (EXCL. VAT)

| PEAK | PEAK | OFF-PEAK | OFF-PEAK | | | |
|---------------------------|---|--|---|--|--|--|
| (9:00-18:00), OLD | . ————————————————————————————————————— | (18:00-9:00), OLD | (18:00-9:00), NEW | | | |
| 0.36 | 0.24 ¹ | 0.25 | 0.241 | | | |
| 0.40 | 0.261 | 0.28 | 0.261 | | | |
| 0.40 | 0.26 ¹ | 0.28 | 0.261 | | | |
| PEAK (9:00-18:00), OLD | PEAK (9:00-18:00), NEW ¹ | OFF-PEAK (18:00-9:00), OLD | OFF-PEAK (18:00-9:00), NEW ¹ | | | |
| 0.36 | 0.24 | 0.25 | 0.24 | | | |
| 0.52 | 0.35 | 0.36 | 0.35 | | | |
| 0.61 | 0.41 | 0.43 | 0.41 | | | |
| 0 | LD | N | EW | | | |
| 31. | 01 ² | 29.78 ³ | | | | |
| 10. | 08 4 | 10.19 5 | | | | |
| 0 | LD | NEW | | | | |
| 34. | 13 ² | 34.23 ³ | | | | |
| 1.6 | 88 ⁶ | 1. | 78 ⁷ | | | |
| 0 | LD | N | EW | | | |
| | | 44. | 87 ^{8,9} | | | |
| | | 8.7 | 2 8,9 | | | |
| 0 | LD | N | EW | | | |
| | | 47. | 68 ^{8,9} | | | |
| | _ | 18. | 20 8,9 | | | |
| OLD | (IN €) | NEW (IN €) | | | | |
| | | 46.43 ^{8,9} | | | | |
| | | 25. | 32 ^{8,9} | | | |
| | (9:00-18:00), OLD 0.36 0.40 0.40 PEAK (9:00-18:00), OLD 0.36 0.52 0.61 01 31. 10. 01 | (9:00-18:00), OLD (9:00-18:00), NEW 0.36 0.24 ¹ 0.40 0.26 ¹ 0.40 0.26 ¹ PEAK (9:00-18:00), OLD (9:00-18:00), NEW ¹ 0.36 0.24 0.52 0.35 | (9:00-18:00), OLD 0.36 0.24¹ 0.25 0.40 0.26¹ 0.28 0.40 0.26¹ 0.28 0.40 0.26¹ 0.28 PEAK (9:00-18:00), NEW¹ (18:00-9:00), OLD PEAK (9:00-18:00), OLD 0.36 0.24 0.25 0.36 0.24 0.25 0.36 0.61 0.41 0.43 OLD N 31.01² 29 10.08⁴ 10 OLD N 34.13² 1.68 6 1. OLD N OLD OLD | | | |

1 Prices are valid from Dec. 01, 2014 to Dec. 31, 2016.

2 Depending on complexity - valid to Jun. 30, 2014.

3 Depending on complexity -valid to Sep. 30, 2016.

4 Twisted pair copper access line valid to Jun. 30, 2013.

5 Twisted pair copper access line valid to Jun. 30, 2016.

6 valid to Jun. 30, 2014.

7 valid to Sep. 30, 2016.

8 Since Dec. 01, 2010 these prices are ex post.

9 No price changes since Jul. 01, 2011.

10 Monthly fee for VDSL Vectoring (over 50 to 100

Mbit/s): 29.52 €. Launch Aug. 01, 2014.

NOTES



CONTENT

| At a Glance | 4 | GERMANY | | EUROPE | |
|--|----|------------------------|----|-----------------------|----|
| Excellent market position | 7 | Financials | 28 | Netherlands | 68 |
| | | EBITDA reconciliation | 29 | Croatia | 69 |
| GROUP | | Operationals | 30 | Slovakia | 71 |
| Adjusted for special factors | 8 | Additional information | 31 | Austria | 73 |
| EBITDA reconciliation | 9 | | | | |
| As reported | 10 | UNITED STATES | | | |
| Special factors in the consolidated income statement | 11 | Financials | 44 | | |
| Details on special factors | 12 | EBITDA reconciliation | 45 | SYSTEMS SOLUTIONS | |
| Change in the composition of the group | 14 | Operationals | 46 | Financials | 76 |
| Consolidated statement of financial position | 15 | Additional information | 48 | EBITDA reconciliation | 77 |
| Provisions for pensions | 17 | | | | |
| Maturity profile | 18 | EUROPE | | | |
| Liquidity reserves | 19 | Financials | 55 | GHS | |
| Net debt | 20 | EBITDA reconciliation | 56 | Financials | 8(|
| Net debt development | 21 | Greece | 58 | EBITDA reconciliation | 81 |
| Cash capex | 22 | Romania | 60 | | |
| Free cash flow | 23 | Hungary | 62 | | |
| Personnel | 24 | Poland | 64 | | |
| Exchange rates | 25 | Czech Republic | 66 | GLOSSARY | 83 |
| | | | | | |

FINANCIALS (ADJUSTED FOR SPECIAL FACTORS)

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| TOTAL REVENUE | 1 | 6,905 | 7,479 | 7,060 | 7,519 | 28,963 | 7,816 | 13.2 |
| NET REVENUE | 1 | 6,904 | 7,479 | 7,060 | 7,518 | 28,961 | 7,816 | 13.2 |
| EBITDA | 2 | 1,225 | 1,652 | 1,702 | 2,075 | 6,654 | 1,908 | 55.8 |
| EBITDA margin (EBITDA / total revenues) % | | 17.7 | 22.1 | 24.1 | 27.6 | 23.0 | 24.4 | 6.7p |
| Depreciation, amortization and impairment losses | | (838) | (853) | (931) | (1,153) | (3,775) | (1,312) | (56.6) |
| Profit (loss) from operations = EBIT | | 387 | 799 | 771 | 922 | 2,879 | 596 | 54.0 |
| CASH CAPEX | 3 | 845 | 996 | 1,044 | 1,297 | 4,182 | 1,200 | 42.0 |
| CASH CONTRIBUTION | 3 | 380 | 656 | 658 | 778 | 2,472 | 708 | 86.3 |

FINANCIALS (AS REPORTED)

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| TOTAL REVENUE | | 6,905 | 7,443 | 7,059 | 7,518 | 28,925 | 7,816 | 13.2 |
| NET REVENUE | | 6,904 | 7,443 | 7,059 | 7,518 | 28,924 | 7,816 | 13.2 |
| EBITDA | | 1,111 | 1,581 | 1,468 | 2,069 | 6,229 | 2,268 | n.a. |
| EBITDA margin (EBITDA / total revenue) % | | 16.1 | 21.2 | 20.8 | 27.5 | 21.5 | 29.0 | 12.9p |
| Depreciation, amortization and impairment losses | | (838) | (853) | (931) | (1,153) | (3,775) | (1,312) | (56.6) |
| Profit (loss) from operations = EBIT | | 273 | 728 | 537 | 916 | 2,454 | 956 | n.a. |
| CASH CAPEX | | 2,729 | 1,230 | 1,103 | 1,319 | 6,381 | 1,756 | (35.7) |
| CASH CONTRIBUTION | | (1,618) | 351 | 365 | 750 | (152) | 512 | n.a. |

¹ Excluding special factors affecting revenue of EUR 36mn in Q2/15 and EUR 1mn in Q3/15.

² Excluding special factors affecting EBITDA of EUR 114mn in Q1/15, EUR 71mn in Q2/15, EUR 234mn in Q3/15, EUR 6mn in Q4/15, and EUR (360mn) in Q1/16.

³ Excluding spectrum purchases of EUR 1.884mn in Q1/15, EUR 234mn in Q2/15, EUR 59mn in Q3/15, EUR 22mn in Q4/15, and EUR 556mn in Q1/16.

EBITDA RECONCILIATION

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| TOTAL REVENUE | | 6,905 | 7,443 | 7,059 | 7,518 | 28,925 | 7,816 | 13.2 |
| Profit (loss) from operations = EBIT | | 273 | 728 | 537 | 916 | 2,454 | 956 | n.a. |
| - Depreciation, amortization and impairment losses | | (838) | (853) | (931) | (1,153) | (3,775) | (1,312) | (56.6) |
| = EBITDA | | 1,111 | 1,581 | 1,468 | 2,069 | 6,229 | 2,268 | n.a. |
| EBITDA margin % | | 16.1 | 21.2 | 20.8 | 27.5 | 21.5 | 29.0 | 12.9p |
| - Special factors affecting EBITDA | | (114) | (71) | (234) | (6) | (425) | 360 | n.a. |
| = EBITDA ADJUSTED FOR SPECIAL FACTORS | 1 | 1,225 | 1,652 | 1,702 | 2,075 | 6,654 | 1,908 | 55.8 |
| EBITDA margin (adjusted for special factors) % | | 17.7 | 22.1 | 24.1 | 27.6 | 23.0 | 24.4 | 6.7p |

SPECIAL FACTORS

| | Q1 | Q2 | Q3 | Q4 | FY | Q1 |
|---|---------------|---------------|---------------|---------------|---------------|---------------|
| | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 |
| Note | millions of € |
| EFFECTS ON EBITDA | (114) | (71) | (234) | (6) | (425) | 360 |
| - of which personnel | (22) | (20) | (4) | (4) | (50) | (7) |
| - of which other | (92) | (51) | (230) | (2) | (375) | 367 |
| EFFECTS ON PROFIT (LOSS) FROM OPERATIONS = EBIT | (114) | (71) | (234) | (6) | (425) | 360 |
| - of which personnel | (22) | (20) | (4) | (4) | (50) | (7) |
| - of which other | (92) | (51) | (230) | (2) | (375) | 367 |

¹ Excluding special factors affecting EBITDA of EUR 114mn in Q1/15, EUR 71mn in Q2/15, EUR 234mn in Q3/15, EUR 6mn in Q4/15, and EUR (360mn) in Q1/16.

OPERATIONAL

| | | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|-------------|------|--------|--------|--------|--------|--------|--------|--------|
| | | Note | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | % |
| CUSTOMERS (END OF PERIOD) | ('000') | | 56,836 | 58,908 | 61,220 | 63,282 | 63,282 | 65,503 | 15.2 |
| Branded postpaid | ('000') | | 28,310 | 29,318 | 30,403 | 31,695 | 31,695 | 32,736 | 15.6 |
| Branded prepay | ('000') | | 16,389 | 16,567 | 17,162 | 17,631 | 17,631 | 18,438 | 12.5 |
| -BRANDED | ('000') | | 44,699 | 45,885 | 47,565 | 49,326 | 49,326 | 51,174 | 14.5 |
| -WHOLESALE | ('000') | | 12,137 | 13,023 | 13,655 | 13,956 | 13,956 | 14,329 | 18.1 |
| NET ADDS | ('000') | | 1,818 | 2,072 | 2,312 | 2,062 | 8,264 | 2,221 | 22.2 |
| Branded postpaid | ('000') | | 1,125 | 1,008 | 1,085 | 1,292 | 4,510 | 1,041 | (7.5) |
| Branded prepay | ('000') | | 73 | 178 | 595 | 469 | 1,315 | 807 | n.a. |
| -BRANDED | ('000') | | 1,198 | 1,186 | 1,680 | 1,761 | 5,825 | 1,848 | 54.3 |
| -WHOLESALE | ('000') | | 620 | 886 | 632 | 301 | 2,439 | 373 | (39.8) |
| AVERAGE MONTHLY CHURN | (%) | | 3.3 | 3.4 | 3.5 | 3.5 | 3.4 | 3.0 | (0.3p) |
| - Branded postpaid | (%) | | 1.5 | 1.5 | 1.6 | 1.6 | 1.5 | 1.5 | 0.0p |
| - Branded prepay | (%) | | 4.6 | 4.9 | 4.1 | 4.1 | 4.5 | 3.8 | (0.8p) |
| TOTAL REVENUES | (€ million) | | 6,905 | 7,443 | 7,059 | 7,518 | 28,925 | 7,816 | 13.2 |
| Service revenue | (€ million) | 1 | 5,037 | 5,436 | 5,553 | 5,880 | 21,906 | 5,870 | 16.5 |
| EBITDA (ADJUSTED FOR SPECIAL FACTORS) | (€ million) | 2 | 1,225 | 1,652 | 1,702 | 2,075 | 6,654 | 1,908 | 55.8 |
| EBITDA margin (adjusted for special factors) | | | | | | | | | |
| (EBITDA / total revenue) | (%) | | 17.7 | 22.1 | 24.1 | 27.6 | 23.0 | 24.4 | 6.7p |
| EBITDA margin (adjusted for special factors) | | | | | | | | | |
| (EBITDA / service revenue) | (%) | | 24.3 | 30.4 | 30.7 | 35.3 | 30.4 | 32.5 | 8.2p |
| BLENDED ARPU | (€) | | 30 | 31 | 31 | 32 | 31 | 30 | 0.0 |
| - Branded postpaid | (€) | | 40 | 41 | 41 | 42 | 41 | 40 | 0.0 |
| - Branded prepay | (€) | | 33 | 34 | 33 | 34 | 34 | 34 | 3.0 |
| NON-VOICE % OF ARPU | (%) | | 55 | 56 | 57 | 58 | 56 | 58.1 | 3.1p |
| CASH CAPEX | (€ million) | | 2,729 | 1,230 | 1,103 | 1,319 | 6,381 | 1,756 | (35.7) |
| CASH CAPEX (ADJUSTED FOR SPECIAL FACTORS) | (€ million) | 3 | 845 | 996 | 1,044 | 1,297 | 4,182 | 1,200 | 42.0 |
| CASH CONTRIBUTION (ADJUSTED FOR SPECIAL FACTORS) | (€ million) | 3 | 380 | 656 | 658 | 778 | 2,472 | 708 | 86.3 |

Note: T-Mobile's historical metrics have changed to conform with the current branded customer presentation. Branded customer metrics revenues exclude machine-to-machine, MVNO, third party roaming and third party one-time fees. Certain historical customer numbers may not tie to historical reports due to rounding.

¹ Includes revenues from providing recurring wireless, customer roaming and handset insurance services.

² Excluding special factors affecting EBITDA of EUR 114mn in Q1/15, EUR 71mn in Q2/15, EUR 234mn in Q3/15, EUR 6mn in Q4/15, and EUR (360mn) in Q1/16.

³ Excluding spectrum purchases of EUR 1.884mn in Q1/15, EUR 234mn in Q2/15, EUR 59mn in Q3/15, EUR 22mn in Q4/15, and EUR 556mn in Q1/16.

OPERATIONAL IN US-\$

| | | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|---------------|------|--------|--------|--------|--------|--------|--------|--------|
| | | Note | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | % |
| CUSTOMERS (END OF PERIOD) | ('000') | | 56,836 | 58,908 | 61,220 | 63,282 | 63,282 | 65,503 | 15.2 |
| Branded postpaid | ('000) | | 28,310 | 29,318 | 30,403 | 31,695 | 31,695 | 32,736 | 15.6 |
| Branded prepay | ('000) | | 16,389 | 16,567 | 17,162 | 17,631 | 17,631 | 18,438 | 12.5 |
| - BRANDED | ('000) | | 44,699 | 45,885 | 47,565 | 49,326 | 49,326 | 51,174 | 14.5 |
| - WHOLESALE | ('000) | | 12,137 | 13,023 | 13,655 | 13,956 | 13,956 | 14,329 | 18.1 |
| NET ADDS | ('000) | | 1,818 | 2,072 | 2,312 | 2,062 | 8,264 | 2,221 | 22.2 |
| Branded postpaid | ('000) | | 1,125 | 1,008 | 1,085 | 1,292 | 4,510 | 1,041 | (7.5) |
| Branded prepay | ('000) | | 73 | 178 | 595 | 469 | 1,315 | 807 | n.a. |
| -BRANDED | ('000) | | 1,198 | 1,186 | 1,680 | 1,761 | 5,825 | 1,848 | 54.3 |
| -WHOLESALE | ('000) | | 620 | 886 | 632 | 301 | 2,439 | 373 | (39.8) |
| AVERAGE MONTHLY CHURN | (%) | | 3.3 | 3.4 | 3.5 | 3.5 | 3.4 | 3.0 | (0.3p) |
| - Branded postpaid | (%) | | 1.5 | 1.5 | 1.6 | 1.6 | 1.5 | 1.5 | 0.0p |
| - Branded prepay | (%) | | 4.6 | 4.9 | 4.1 | 4.1 | 4.5 | 3.8 | (0.8p) |
| TOTAL REVENUES | (USD million) | | 7,774 | 8,219 | 7,849 | 8,227 | 32,069 | 8,619 | 10.9 |
| Service revenue | (USD million) | 1 | 5,668 | 6,004 | 6,177 | 6,433 | 24,282 | 6,472 | 14.2 |
| EBITDA (ADJUSTED FOR SPECIAL FACTORS) | (USD million) | 2 | 1,371 | 1,823 | 1,893 | 2,268 | 7,355 | 2,104 | 53.5 |
| EBITDA margin (adjusted for special factors) | | | | | | | | | |
| (EBITDA / total revenue) | (%) | | 17.6 | 22.1 | 24.1 | 27.6 | 22.9 | 24.4 | 6.8p |
| EBITDA margin (adjusted for special factors) | | | | | | | | | |
| (EBITDA / service revenue) | (%) | | 24.2 | 30.4 | 30.6 | 35.3 | 30.3 | 32.5 | 8.3p |
| BLENDED ARPU | (USD) | | 34 | 35 | 34 | 35 | 34 | 34 | 0.0 |
| - Branded postpaid | (USD) | | 45 | 46 | 45 | 46 | 45 | 44 | (2.2) |
| - Branded prepay | (USD) | | 37 | 37 | 37 | 37 | 37 | 37 | 0.0 |
| NON-VOICE % OF ARPU | (%) | | 55 | 56 | 57 | 58 | 56 | 58 | 3.0p |
| CASH CAPEX | (USD million) | | 3,114 | 1,350 | 1,224 | 1,453 | 7,141 | 1,933 | (37.9) |
| CASH CAPEX (ADJUSTED FOR SPECIAL FACTORS) | (USD million) | 3 | 966 | 1,096 | 1,157 | 1,428 | 4,647 | 1,322 | 36.9 |
| CASH CONTRIBUTION (ADJUSTED FOR SPECIAL FACTORS) | (USD million) | 3 | 405 | 727 | 736 | 840 | 2,708 | 782 | 93.1 |

Note: T-Mobile's historical metrics have changed to conform with the current branded customer presentation. Branded customer metrics revenues exclude machine-to-machine, MVNO, third party roaming and third party one-time fees. Certain historical customer numbers may not tie to historical reports due to rounding.

For US-GAAP numbers please visit investor.t-mobile.com to download the corresponding T-Mobile USA earnings release.

¹ Includes revenues from providing recurring wireless, customer roaming and handset insurance services.

² Excluding special factors affecting EBITDA of USD 132mn in Q1/15, USD 78mn in Q2/15 USD 259mn in Q3/15, USD 6mn in Q4/15, and USD 400mn in Q1/16.

³ Excluding spectrum purchases of USD 2.148mn in Q1/15, USD 254mn in Q2/15, USD 67mn in Q3/15, USD 25mn in Q4/15, and USD 611mn in Q1/16.

T-MOBILE USA

| SIMPLE CHOICE PLAN ^{1,2,3,5,6,7,8,9,10,11,12,13} | PRICING ⁸ | |
|---|----------------------|--|
| Unlimited Talk, Text and Web with up to 2GB of full speed data ^{4,5} | \$50.00 | |
| Unlimited Talk, Text and Web with up to 6GB of full speed data ⁴ | \$65.00 | |
| Unlimited Talk, Text and Web with up to 10GB of full speed data ⁴ | \$80.00 | |
| Unlimited Talk, Text and Unlimited Nationwide 4G LTE data | \$95.00 | |
| (unlimited full speed data) | | |

1 Text plans include unlimited nationwide text, picture and video messaging. As of Mar. 23, 5 Includes up to 2GB of full speed data at no additional charge. 2014 international texting from the US to virtually anywhere, at no extra charge.

- 2 Web plans include overage-free data with nationwide Web and e-mail access. Full speeds available up to monthly allotment, then slowed to up to 2G speeds for rest of billing cycle. All unlimited data plans are unlimited while on T-Mobile's network.
- 3 On-network and domestic roaming data allotments differ: 2 GB full-speed plan, 6 GB, 10 GB and unlimited 4G LTE full-speed plans with 6 GB through 22 GB Smartphone Mobile HotSpot features include 200 MB roaming.
- 4 Customers may choose to add more full speed data in increments of 4 GB/each \$15 more per month per line, up to 10 GB of full-speed data; and unlimited 4G LTE with 14 GB through 22 GB of Smartphone Mobile HotSpot

7 No limits or overages while on T-Mobile's network. No annual service contract required.

6 All plan options include Smartphone Mobile HotSpot capability that share the same full speed data

allotment of their data plan except for the Unlimited Nationwide 4G LTE plan which includes up to 14 GB

of Smartphone Mobile HotSpot full speed data usage, then slowed to 2G speeds for balance of service period. Customers may purchase additional capped Smartphone Mobile HotSpot data usage for the

Unlimited Nationwide 4G LTE Data plan in 4GB increments for \$15 each up to 22GB. Use of connected

devices subject to T-Mobile's Terms and Conditions. Must use device manufacturer or T-Mobile feature.

- 8 All prices reflect monthly recurring charges; taxes and fees additional. Credit approval, \$20 SIM starter kit and deposit may be required. Web plans provide access to data; capable device required to achieve 4G LTE speeds.
- 9 All postpaid Simple Choice plan options include unlimited (2G) data and text while in over 140 countries and destinations at no extra charge.
- music stations
- 11 6-10GB postpaid Simple Choice plan options include Data Stash, the ability to carry forward unused high speed data for up to a year, up to 20GB.
- 10 All postpaid Simple Choice plan options include free data for music streaming on select 12 All postpaid Simple Choice plan options include unlimited talk, text and data in Mexico and Canada just like in the U.S.
 - 13 All postpaid Simple Choice plan options include Binge On, which optimizes video content to 480p. All new dataplans with 6GB or more include unlimited video streaming from participating video services (62 partners as of 4/5/2016) not counting against the data limit.

T-MOBILE USA

| SIMPLE CHOICE PLAN ^{1,2,3,4,5,6,7,8,9,10,12,13} INCLUDED FEATURES PER LINE | PRICING ⁷ |
|---|---|
| Unlimited Talk, Text and Web with up to 2GB of full speed data (first 2 lines) | \$80.00 for first 2 lines |
| Unlimited Talk, Text and Web with up to 2GB of full speed data (third, fourth, fifth and up to 12 lines) | \$10.00 per line |
| DATA PLAN ADD-ON TO SIMPLE CHOICE MULTI-LINE ^{2,3,5,6,7} | PRICING ^{7,14} |
| Add more full speed data in increments of 4GB, up to 10 GB of data (each line) | \$15.00 (more per line per 4 GB) |
| Unlimited Nationwide 4G LTE data (unlimited full speed data) | \$45.00 (more per line) |
| 1 Text plans include unlimited nationwide text, picture and video messaging. As of Mar. 23, 2014 international texting from the US to virtually anywhere, at no extra charge. | 5 All plan options include Smartphone Mobile HotSpot capability that share the same full speed data allotment of their data plan except for the Unlimited Nationwide 4G LTE plan which includes up to 14 GB of Smartphone Mobile HotSpot full speed data usage, then slowed to 2G speeds for |
| 2 Web plans include overage-free data with nationwide Web and e-mail access. Full speeds available up to monthly allotment, then slowed to up to 2G speeds for rest of billing cycle. All unlimited data plans are unlimited while on T-Mobile's network. | balance of service period. Customers may purchase additional capped Smartphone Mobile HotSpot data usage for the Unlimited Nationwide 4G LTE Data plan in 4GB increments for \$15 each up to 22GB. Use of connected devices subject to T-Mobile's Terms and Conditions. Must use device manufacturer or T-Mobile feature. |
| 3 On-network and domestic roaming data allotments differ: 2 GB full-speed plan, 6 GB, 10 GB and unlimited 4G LTE full-speed plans with 6 GB through 22 GB Smartphone Mobile HotSpot features include 200 MB roaming. | 6 No limits or overages while on T-Mobile's network. No annual service contract required. |
| 4 Includes up to 2GB of full speed data at no additional charge. | 7 All prices reflect monthly recurring charges; taxes and fees additional. Credit approval, \$20 SIM starter kit and deposit may be required. Web plans provide access to data; capable device required to achieve 4G LTE speeds. |
| 8 All postpaid Simple Choice plan options include unlimited (2G) data and text while in over 140 cour | ntries and destinations at no extra charge per line. |
| 9 All postpaid Simple Choice plan options include free data for music streaming on select music stations | 12 All postpaid Simple Choice plan options include unlimited talk, text and data in Mexico and Canada just like in the U.S. |
| 10 6-10GB postpaid Simple Choice plan options include Data Stash, the ability to carry forward unused high speed data for up to a year, up to 20GB. | 13 All postpaid All Simple Choice plan options include Binge On, which optimizes video content to 480p. All new dataplans with 6GB or more include unlimited video streaming from participating video services (62 partners as of 4/5/2016) not counting against the data limit. |

14 Family Match applies when all lines in the account start with the same additional data, 6GB,

10GB or unlimited 4G LTE; the price is \$10 more per line per 4GB increments

T-MOBILE USA

| SIMPLE CHOICE PLAN (PAY IN ADVANCE) ^{1,2,3,4,5,6,7,8,11,13,14,15} | PRICING ¹¹ |
|--|-----------------------|
| Unlimited Talk, Text and Web with up to 2GB of full speed data | \$50.00 |
| Unlimited Talk, Text and Web with up to 6GB of full speed data | \$65.00 |
| Unlimited Talk, Text and Web with up to 10GB of full speed data | \$80.00 |
| Unlimited Talk, Text and Unlimited Nationwide 4G LTE data | \$95.00 |
| (unlimited full speed data) | |

- 1 No annual contract required
- 2 Text plans include unlimited nationwide text, picture and video messaging. As of Apr. 26, 2014 international texting from the US to virtually anywhere, at no extra charge,
- 3 Web plans include overage-free data with nationwide Web and e-mail access. Full speed, 4G LTE data available up to monthly allotment, then slowed to 2G speeds for balance of service period. All unlimited data plans are unlimited while on T-Mobile's network.

6 No limits or overages while on T-Mobile's network.

7 For No Annual contract plans \$50 and up and that include unlimited data. Not available for Pay As You Go plans.

- 4 Features available through the 30th day
- 5 These plan options include Smartphone Mobile HotSpot (tethering) capability that share the same full 8 On-network and domestic roaming data allotments differ: 2 GB speed data allotment of their data plan except for the Unlimited Nationwide 4G LTE plan which includes full-speed plan; 6 GB, 10 GB and unlimited 4G LTE full-speed plans up to 14 GB of Smartphone Mobile HotSpot full speed data usage, then slowed to 2G speeds for balance with 6 GB through 14 GB Smartphone Mobile HotSpot features of service period. Use of connected devices subject to T-Mobile's Terms and Conditions. Must use device manufacturer or T-Mobile feature.

include 200 MB roaming.

14 Pay in Advance Simple Choice plan options include unlimited talk, text and data in Mexico and Canada just like in the U.S.

13 All Pay in Advance Simple Choice plan options include free data for music streaming on select music stations

15 All Pay in Advance Simple Choice plan options include Binge On, which optimizes video content to 480p. All new dataplans with 6GB or more include unlimited video streaming from participating video services (62 partners as of 4/5/2016) not counting against the data limit.

| ADDITIONAL ADD-ON PAY IN ADVANCE PLANS \$50/MONTH OR HIGHER | TALK/TEXT ¹¹ |
|---|-------------------------|
| Stateside International Talk with Mobile ⁹ | \$15.00 |
| Stateside International Talk ¹⁰ | \$10.00 |

9 Unlimited calling to mobile numbers in 30+ countries and unlimited calling to landlines in 70+ countries. Plus, get 1000 mobile-to-mobile minutes to Mexico (Overage extra (if available funds for Pay In Advance); \$0.04/minute), unlimited texting to 200+ countries, and discounted calling rates to the rest of the world.

- 10 Unlimited calls to landlines in 70+ countries and unlimited texting to 200+ countries. Plus, call mobile numbers in 100+ countries for just \$0.20/minute and get discounted calling rates to the rest of the world.
- 11 All prices reflect monthly charges. \$20 SIM starter kit may be required. Capable device required to achieve 4G LTE speeds.

T-MOBILE USA

| SIMPLY PREPAID PLAN (PREPAID) ^{1,2,3,4,5,6,7,8,9,10,11,12} | PRICING ¹² |
|---|-----------------------|
| Unlimited Talk and Text | \$25.00 |
| Unlimited Talk, Text and Web with up to 3GB of 4G LTE | \$40.00 |
| Unlimited Talk, Text and Web with up to 5GB of 4G LTE | \$50.00 |
| Unlimited Talk, Text and Web with up to 10GB of 4G LTE | \$60.00 |

1 No annual contract required.

2 Text plans include unlimited nationwide text, picture and video messaging and international text.

3 Web plans include overage-free data with nationwide Web and e-mail access. All plans have 4G LTE data available up to monthly allotment, then slowed to 2G speeds for balance of service period. All unlimited data plans are unlimited while on T-Mobile's network

4 Features available through the 30th day.

6 No limits or overages while on T-Mobile's network.

7 Includes access to BlackBerry email, BlackBerry Messenger, and BlackBerry App World for your BlackBerry device, for \$0 per month. For No Annual contract plans \$40 and up and that include unlimited data. Not available for Pav As You Go plans.

8 Roaming and on-network data allotments differ; 1GB includes 10 MB roaming; 3GB includes 50MB roaming. 5GB+ includes 100 MB roaming.

| ADDITIONAL ADD-ONS FOR ALL PREPAID PLANS9 | COST ¹⁰ |
|--|--------------------|
| Stateside International Talk with Mobile ¹¹ | \$15.00 |
| Stateside International Talk ¹² | \$10.00 |
| Mexico + Canada Unlimited ¹⁴ | \$5.00 |

9 Applicable on all monthly prepaid plans, not applicable on Pay As You Go plans.

10 All prices reflect monthly charges. \$20 SIM starter kit may be required. Capable device required to achieve 4G LTE speeds.

11 Unlimited calling to mobile numbers in 30+ countries and unlimited calling to landlines in 70+ countries. Plus, get discounted calling rates to the rest of the world.

12 Unlimited calls to landlines in 70+ countries. Plus, call mobile numbers in 100+ countries for just \$0.20/minute and get discounted calling rates to the rest of the world.

14 Get unlimited calling to and from the U.S. to any number, including mobile phones, in Mexico and Canada. And when you travel throughout the U.S., Mexico, & Canada your phone works the same with 4G LTE data and unlimited calling and texting. To top it off, this service includes unlimited texting from the U.S., Mexico, and Canada to virtually anywhere.

| ALSO AVAILABLE | PRICING |
|---|------------------------------|
| Pay As You Go ¹⁴ | \$3.00 |
| Add-Ons (optional): 1-Wk Data Pass - up to 1GB of 4G LTE data 1-Day Data Pass - up to 500MB of 4G LTE data 1-Wk Pass - Unlimited Talk & Text | \$10.00 \$5.00 \$10.00 |

14 Includes 30 minutes or messages. Additional minutes available for 10 cents per minute or message.

DT IR Backup Q1 2016.xlsx Seite 51

T-MOBILE USA

| SIMPLE CHOICE VALUE 1.2.3.4.5.6.7.8.9.10.11.12 MOBILE INTERNET PLANS | PRICING ¹ | HOTSPOT ACCESS ³ |
|--|----------------------|-----------------------------|
| Unlimited, Overage-Free Mobile Internet 2 GB | \$20.00 | Included |
| Unlimited, Overage-Free Mobile Internet 6 GB | \$35.00 | Included |
| Unlimited, Overage-Free Mobile Internet 10 GB | \$50.00 | Included |
| Unlimited, Overage-Free Mobile Internet 14 GB | \$65.00 | Included |
| Unlimited, Overage-Free Mobile Internet 18 GB | \$80.00 | Included |
| Unlimited, Overage-Free Mobile Internet 22 GB | \$95.00 | Included |

1 Prices reflect monthly recurring charges; taxes and fees additional. Credit approval, \$20 SIM starter kit and deposit may be required.

2 \$10 discount available when added to a postpaid voice line of service with T-Mobile on the same account.

3 All plan options include Smartphone Mobile HotSpot capability that share the same full speed data allotment of their data plan. Plan data allotment applies.

Use of connected devices subject to T-Mobile's Terms and Conditions. Must use device manufacturer or T-Mobile feature.

4 No overage charges. After data allotment used, speeds slowed to up to 2G speeds for rest of billing cycle.

5 Customers may choose to add more full speed data in increments of 4 GB/each \$15 more per month per line, up to 22 GB of data. Or purchase an On Demand Mobile Internet (full speed data) Pass by day or week increments. (See On Demand Mobile Internet Passes (Postpaid) below).

6 On-network and domestic roaming data allotments differ: 1 GB through 22 GB full-speed plans include 200 MB roaming.

7 All monthly postpaid Simple Choice plan options include unlimited (2G).

8 All postpaid Simple Choice plan options include free data for music streaming on select music stations

9 6-22GB postpaid Simple Choice plan options include Data Stash, the ability to carry forward unused high speed data for up to a year, up to 20GB.

10 Mobile Internet Simple Choice plan options include unlimited (2G) data and text while in over 140 countries and destinations at no extra charge per line.

11 Mobile Internet Simple Choice plan options include unlimited talk, text and data in Mexico and Canada just like in the U.S.

12 All postpaid Mobile Internet Simple Choice plan options include Binge On, which optimizes video content to 480p. All new dataplans with 6GB or more include unlimited video streaming from participating video services (62 partners as of 4/5/2016) not counting against the data limit.

| ON DEMAND MOBILE INTERNET PASSES (Postpaid) 1.2.3,4 | PRICING ¹ | HOTSPOT ACCESS ³ |
|--|----------------------|-----------------------------|
| Unlimited, Overage-Free Mobile Internet 500 MB data (use for 1 days) | \$5.00 | Included |
| Unlimited, Overage-Free Mobile Internet 1 GB data (use for 7 days) | \$10.00 | Included |

1 Credit approval, \$20 SIM starter kit and deposit may be required.

2 No overage charges. After data allotment used, speeds slowed to up to 2G speeds for rest of billing cycle

3 All plan options include Smartphone Mobile HotSpot capability that share the same full speed data allotment of their data plan Plan data allotment applies.

Use of connected devices subject to T-Mobile's Terms and Conditions. Must use device manufacturer or T-Mobile feature.

4 Mobile Internet On Demand passes include unlimited data in Mexico and Canada just like in the U.S. when added on top of Simple Choice plan options

| PAY IN ADVANCE - (SINGLE USE) DATA PASSES 1,2,3 | PRICING ¹ | HOTSPOT ACCESS |
|---|----------------------|----------------|
| Unlimited, Overage-Free 500 MB data (use for 1 day) | \$5.00 | Not Included |
| Unlimited, Overage-Free 1 GB data (use for 7 days) | \$10.00 | Not Included |
| Unlimited, Overage-Free 3 GB data (use for 30 days) | \$30.00 | Not Included |

1 \$20 SIM starter kit may be required. Service available for time period and/or usage amount provided by Pass. For time period, a day is 12:00 a.m. to

11:59 p.m., based on time zone associated with account phone number. Usage rounded up to the nearest MB.

2 No overage charges. After data allotment used, speeds slowed to up to 2G speeds for rest of billing cycle.

3 No domestic roaming. Pay in Advance Simple Choice single-use plan options include unlimited data in Mexico and Canada iust like in the U.S.

| PAY IN ADVANCE - MONTHLY RECURRING (AUTO-RENEW) PASSES ^{1,2,3} | PRICING ¹ | HOTSPOT ACCESS |
|---|----------------------|----------------|
| Unlimited, Overage-Free Mobile Internet 2 GB | \$20.00 | Not Included |
| Unlimited, Overage-Free Mobile Internet 6 GB | \$35.00 | Not Included |
| Unlimited, Overage-Free Mobile Internet 10 GB | \$50.00 | Not Included |
| Unlimited, Overage-Free Mobile Internet 14 GB | \$65.00 | Not Included |
| Unlimited, Overage-Free Mobile Internet 18 GB | \$80.00 | Not Included |
| Unlimited, Overage-Free Mobile Internet 22 GB | \$95.00 | Not Included |

1 Prices reflect monthly recurring charges. \$20 SIM starter kit and deposit may be required.

2 No overage charges. After data allotment used, speeds slowed to up to 2G speeds for rest of billing cycle.

3 On-network, Domestic data only. No roaming.

DT IR Backup Q1 2016.xlsx Seite 52

NOTES

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| | | |

CONTENT

| At a Glance | 4 | GERMANY | | EUROPE | |
|--|----|------------------------|----|-----------------------|----|
| Excellent market position | 7 | Financials | 28 | Netherlands | 68 |
| | | EBITDA reconciliation | 29 | Croatia | 69 |
| GROUP | | Operationals | 30 | Slovakia | 71 |
| Adjusted for special factors | 8 | Additional information | 31 | Austria | 73 |
| EBITDA reconciliation | 9 | | | | |
| As reported | 10 | UNITED STATES | | | |
| Special factors in the consolidated income statement | 11 | Financials | 44 | | |
| Details on special factors | 12 | EBITDA reconciliation | 45 | SYSTEMS SOLUTIONS | |
| Change in the composition of the group | 14 | Operationals | 46 | Financials | 76 |
| Consolidated statement of financial position | 15 | Additional information | 48 | EBITDA reconciliation | 77 |
| Provisions for pensions | 17 | | | | |
| Maturity profile | 18 | EUROPE | | | |
| Liquidity reserves | 19 | Financials | 55 | GHS | |
| Net debt | 20 | EBITDA reconciliation | 56 | Financials | 80 |
| Net debt development | 21 | Greece | 58 | EBITDA reconciliation | 81 |
| Cash capex | 22 | Romania | 60 | | |
| Free cash flow | 23 | Hungary | 62 | | |
| Personnel | 24 | Poland | 64 | | |
| Exchange rates | 25 | Czech Republic | 66 | GLOSSARY | 83 |
| | | | | | |

EUROPE

FINANCIALS (ADJUSTED FOR SPECIAL FACTORS)¹

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|-------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| TOTAL REVENUE | . ——— | 3,157 | 3,209 | 3,261 | 3,397 | 13,024 | 3,080 | (2.4) |
| International Revenue | | 3,028 | 3,086 | 3,119 | 3,263 | 12,495 | 2,948 | (2.6) |
| NET REVENUE | | 3,098 | 3,150 | 3,200 | 3,334 | 12,782 | 3,018 | (2.6) |
| EBITDA | 2 | 1,016 | 1,081 | 1,157 | 1,075 | 4,329 | 986 | (3.0) |
| EBITDA margin (EBITDA / total revenue) % | | 32.2 | 33.7 | 35.5 | 31.6 | 33.2 | 32.0 | (0.2p) |
| Depreciation, amortization and impairment losses | | (636) | (627) | (640) | (686) | (2,589) | (636) | 0.0 |
| Profit (loss) from operations = EBIT | 3 | 380 | 454 | 517 | 389 | 1,740 | 350 | (7.9) |
| CASH CAPEX | 4 | 482 | 294 | 402 | 460 | 1,638 | 500 | 3.7 |
| CASH CONTRIBUTION | ·· | 534 | 787 | 755 | 615 | 2,691 | 486 | (9.0) |

FINANCIALS (AS REPORTED)

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| TOTAL REVENUE | | 3,157 | 3,209 | 3,261 | 3,397 | 13,024 | 3,080 | (2.4) |
| NET REVENUE | | 3,098 | 3,150 | 3,200 | 3,334 | 12,782 | 3,018 | (2.6) |
| EBITDA | | 962 | 1,017 | 1,107 | 1,022 | 4,108 | 962 | 0.0 |
| EBITDA margin (EBITDA / total revenue) | | 30.5 | 31.7 | 33.9 | 30.1 | 31.5 | 31.2 | 0.7p |
| Depreciation, amortization and impairment losses | | (636) | (626) | (641) | (729) | (2,632) | (636) | 0.0 |
| Profit (loss) from operations = EBIT | | 326 | 391 | 466 | 293 | 1,476 | 326 | 0.0 |
| CASH CAPEX | | 498 | 303 | 403 | 463 | 1,667 | 1,009 | n.a. |
| CASH CONTRIBUTION | | 464 | 714 | 704 | 559 | 2,441 | (47) | n.a. |

¹ Business customer operations at Magyar Telekom in Hungary, which had previously been organizationally assigned to the Systems Solutions operating segment, have been bundled and reported under the Europe operating segment since January 1, 2016. Comparative figures have been adjusted retrospectively.

² Special factors affecting EBITDA: EUR 55mn in Q1/15, EUR 62mn in Q2/15, EUR 51mn in Q3/15, EUR 51mn in Q4/15 and EUR 24mn in Q1/16.

³ Special factors affecting EBIT: EUR 55mn in Q1/15 (thereof EUR 55mn resulting from EBITDA), EUR 62mn in Q2/15 (thereof EUR 62mn resulting from EBITDA), EUR 51mn resulting from EBITDA), EUR 94mn in Q4/15 (thereof EUR 51mn resulting from EBITDA).

⁴ Excluding payments for spectrum licences: EUR 1mn in Q1/15 in Austria, EUR 15mn in Q1/15 in Albania, EUR 9mn in Q2/15 in Albania, EUR 1mn in Q3/15 in Austria, EUR 3mn in Q4/15 in Poland, EUR 484mn in Poland in Q1/16 and EUR 23mn in Netherlands in Q1/16.

EUROPE

EBITDA RECONCILIATION¹

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| TOTAL REVENUE | | 3,157 | 3,209 | 3,261 | 3,397 | 13,024 | 3,080 | (2.4) |
| TOTAL REVENUE (ADJUSTED FOR SPECIAL FACTORS) | | 3,157 | 3,209 | 3,261 | 3,397 | 13,024 | 3,080 | (2.4) |
| Profit (loss) from operations = EBIT | | 326 | 391 | 466 | 293 | 1,476 | 326 | 0.0 |
| - Depreciation, amortization and impairment losses | | (636) | (626) | (641) | (729) | (2,632) | (636) | 0.0 |
| = EBITDA | | 962 | 1,017 | 1,107 | 1,022 | 4,108 | 962 | 0.0 |
| EBITDA margin % | | 30.5 | 31.7 | 33.9 | 30.1 | 31.5 | 31.2 | 0.7p |
| - Special factors affecting EBITDA | | (54) | (64) | (50) | (53) | (221) | (24) | 55.6 |
| = EBITDA (ADJUSTED FOR SPECIAL FACTORS) | | 1,016 | 1,081 | 1,157 | 1,075 | 4,329 | 986 | (3.0) |
| EBITDA margin (adjusted for special factors) % | | 32.2 | 33.7 | 35.5 | 31.6 | 33.2 | 32.0 | (0.2p) |

SPECIAL FACTORS

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|---|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| EFFECTS ON EBITDA | | (54) | (64) | (50) | (53) | (221) | (24) | 55.6 |
| - of which personnel | | (22) | (97) | (34) | (24) | (177) | (29) | (31.8) |
| - of which other | | (32) | 33 | (16) | (29) | (44) | 5 | n.a. |
| EFFECTS ON PROFIT (LOSS) FROM OPERATIONS = EBIT | | (54) | (63) | (51) | (96) | (264) | (24) | 55.6 |
| - of which personnel | | (22) | (97) | (34) | (24) | (177) | (29) | (31.8) |
| - of which other | | (32) | 34 | (17) | (72) | (87) | 5 | n.a. |

¹ Business customer operations at Magyar Telekom in Hungary, which had previously been organizationally assigned to the Systems Solutions operating segment, have been bundled and reported under the Europe operating segment since January 1, 2016. Comparative figures have been adjusted retrospectively.

EUROPE

CUSTOMER SUMMARY

| | | Q1 | Q2 | Q3 | Q4 | Q1 | Change |
|---------------------------------------|----------|---------|--------|--------|--------|---------|--------|
| | No. | 2015 | 2015 | 2015 | 2015 | 2016 | 0/ |
| - | Note | ('000') | ('000) | ('000) | ('000) | ('000') | % |
| GREECE | | | | | | | |
| - Fixed network Access Lines | | 2,599 | 2,591 | 2,577 | 2,586 | 2,583 | (0.6) |
| - Broadband Access Lines | | 1,413 | 1,448 | 1,480 | 1,531 | 1,574 | 11.4 |
| - Mobile Customers | | 7,308 | 7,387 | 7,428 | 7,399 | 7,477 | 2.3 |
| ROMANIA | | 0.100 | 0.150 | 0.117 | 0.004 | 0.055 | (0.1) |
| - Fixed network Access Lines | | 2,189 | 2,153 | 2,117 | 2,091 | 2,055 | (6.1) |
| - Broadband Access Lines | | 1,192 | 1,186 | 1,181 | 1,186 | 1,204 | 1.0 |
| - Mobile Customers | | 6,008 | 6,015 | 5,905 | 5,992 | 5,934 | (1.2) |
| HUNGARY | | | | | | | |
| - Fixed network Access Lines | | 1,710 | 1,671 | 1,677 | 1,674 | 1,659 | (3.0) |
| - Broadband Access Lines | 2 | 990 | 1,000 | 1,010 | 1,023 | 1,028 | 3.8 |
| - Mobile Customers | | 5,463 | 5,476 | 5,482 | 5,504 | 5,372 | (1.7) |
| POLAND | | | | | | | |
| - Fixed network Access Lines | 2 | 12 | 18 | 17 | 18 | 18 | 50.0 |
| - Broadband Access Lines | 2 | 11 | 13 | 13 | 15 | 17 | 54.5 |
| - Mobile Customers | 3 | 15,794 | 15,827 | 15,696 | 12,056 | 11,821 | (25.2) |
| CZECH REPUBLIC | | | | | | | |
| - Fixed network Access Lines | 2 | 155 | 152 | 147 | 154 | 141 | (9.0) |
| - Broadband Access Lines | 2 | 145 | 143 | 138 | 134 | 133 | (8.3) |
| - Mobile Customers | | 5,993 | 5,996 | 5,981 | 6,019 | 6,024 | 0.5 |
| CROATIA - Fixed network Access Lines | | 1,052 | 1,038 | 1,020 | 1,004 | 1,012 | (3.8) |
| - Broadband Access Lines | | 726 | 733 | 733 | 741 | 749 | 3.2 |
| - Mobile Customers | | 2,214 | 2,241 | 2,323 | 2,233 | 2,206 | (0.4) |
| NETHERLANDS | | | | | | | |
| - Mobile Customers | | 3,830 | 3,689 | 3,686 | 3,677 | 3,668 | (4.2) |
| SLOVAKIA | | | | | | | |
| - Fixed network Access Lines | | 875 | 864 | 858 | 855 | 851 | (2.7) |
| - Broadband Access Lines | | 570 | 578 | 587 | 599 | 609 | 6.8 |
| - Mobile Customers | | 2,202 | 2,196 | 2,204 | 2,235 | 2,231 | 1.3 |
| AUSTRIA | | | | | | | |
| - Mobile Customers | | 3,956 | 3,934 | 3,962 | 4,323 | 4,221 | 6.7 |
| OTHER | | | | | | | |
| - Fixed network Access Lines | 2 | 395 | 389 | 385 | 381 | 367 | (7.1) |
| - Broadband Access Lines | 2 | 293 | 291 | 289 | 285 | 283 | (3.4) |
| - Mobile Customers | | 3,596 | 3,585 | 3,579 | 3,299 | 3,255 | (9.5) |
| TOTAL | 1 | | | | | | * * |
| - Fixed network Access Lines | | 8,987 | 8,875 | 8,798 | 8,763 | 8,687 | (3.3) |
| - IP | | 3,626 | 3,805 | 3,973 | 4,132 | 4,261 | 17.5 |
| - Broadband Access Lines Retail | <u> </u> | 5,046 | 5,084 | 5,122 | 5,189 | 5,254 | 4.1 |
| - Wholesale Bundled Access Lines | | 136 | 126 | 121 | 121 | 122 | (10.3) |
| - Wholesale Unbundled Access Lines | | 156 | 167 | 181 | 199 | 215 | 37.8 |
| - TV (IPTV, SAT, Cable) | | 3,741 | 3,768 | 3,832 | 3,904 | 3,922 | 4.8 |
| - Mobile Customers | | 56,365 | 56,345 | 56,246 | 52,737 | 52,208 | (7.4) |
| | | , | , | | , | , | () |

¹ Business customer operations at Magyar Telekom in Hungary, which had previously been organizationally assigned to the Systems Solutions operating segment, have been bundled and reported under the Europe operating segment since January 1, 2016. Comparative figures have been adjusted retrospectively.

DT IR Backup Q1 2016.xlsx Seite 57

² From January 2015 parts of the GTS Group were integrated into Czech Republic and Poland. From April 2015 parts were integrated into Hungary.

³ In the fourth quarter of 2015, the number of mobile customers in Poland decreased by 3 838 thousand in connection with the deactivation of inactive prepaid SIM cards.

GREECE FINANCIALS (ADJUSTED FOR SPECIAL FACTORS)

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| TOTAL REVENUE | | 692 | 704 | 721 | 761 | 2,878 | 685 | (1.0) |
| - of which Fixed network | | 441 | 448 | 446 | 498 | 1,833 | 449 | 1.8 |
| - of which Mobile communications | | 294 | 303 | 319 | 312 | 1,228 | 277 | (5.8) |
| EBITDA | 1 | 263 | 267 | 297 | 291 | 1,118 | 267 | 1.5 |
| - of which Fixed network | | 153 | 147 | 162 | 177 | 639 | 165 | 7.8 |
| - of which Mobile communications | | 100 | 110 | 127 | 101 | 438 | 92 | (8.0) |
| EBITDA MARGIN (EBITDA / TOTAL REVENUE) % | | 38.0 | 37.9 | 41.2 | 38.2 | 38.8 | 39.0 | 1.0p |
| - of which Fixed network % | | 34.7 | 32.8 | 36.3 | 35.5 | 34.9 | 36.7 | 2.0p |
| - of which Mobile communications % | | 34.0 | 36.3 | 39.8 | 32.4 | 35.7 | 33.2 | (0.8p) |
| CASH CAPEX (AS REPORTED) | | 85 | 44 | 88 | 94 | 311 | 87 | 2.4 |
| - of which Fixed network | | 37 | 29 | 45 | 43 | 154 | 55 | 48.6 |
| - of which Mobile communications | | 48 | 14 | 41 | 46 | 149 | 31 | (35.4) |
| CASH CONTRIBUTION | | 178 | 223 | 209 | 197 | 807 | 180 | 1.1 |
| - of which Fixed network | | 116 | 118 | 117 | 134 | 485 | 110 | (5.2) |
| - of which Mobile communications | | 52 | 97 | 85 | 55 | 289 | 61 | 17.3 |

¹ Special factors affecting EBITDA: EUR 8mn in Q1/15, EUR 45mn in Q2/15, EUR 1mn in Q3/15, EUR 21mn in Q4/15 and EUR 4mn in Q1/16.

GREECEOPERATIONALS

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|--|-------|-------|-------|-------|-------|-------|--------|
| | Note | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | % |
| FIXED NETWORK (END OF PERIOD) | | | | | | | | |
| Fixed network Access Lines ('000 |) | 2,599 | 2,591 | 2,577 | 2,586 | 2,586 | 2,583 | (0.6) |
| - IP ('000 | <u>) </u> | 16 | 20 | 36 | 78 | 78 | 166 | n.a. |
| Broadband Access Lines Retail ('000 | <u>) </u> | 1,392 | 1,426 | 1,457 | 1,505 | 1,505 | 1,541 | 10.7 |
| TV (IPTV, SAT, Cable) ('000 |) | 367 | 378 | 412 | 445 | 445 | 456 | 24.3 |
| Wholesale Bundled Access Lines ('000 |) | 21 | 21 | 23 | 26 | 26 | 32 | 52.4 |
| ULLs/Wholesale PSTN ('000 |) | 2,059 | 2,057 | 2,055 | 2,057 | 2,057 | 2,062 | 0.1 |
| Wholesale Unbundled Access Lines ('000 |) | 0 | 0 | 0 | 0 | 0 | 0 | n.a. |
| MOBILE COMMUNICATIONS (END OF PERIOD) | | | | | | | | |
| Service revenue (€ million |) | 229 | 243 | 261 | 237 | 970 | 222 | (3.1) |
| CUSTOMERS ('000 |) | 7,308 | 7,387 | 7,428 | 7,399 | 7,399 | 7,477 | 2.3 |
| - contract ('000 |) | 2,260 | 2,289 | 2,283 | 2,250 | 2,250 | 2,231 | (1.3) |
| - prepaid ('000 |) | 5,049 | 5,097 | 5,144 | 5,150 | 5,150 | 5,245 | 3.9 |
| NET ADDS ('000 |) | 28 | 78 | 41 | (28) | 119 | 77 | n.a. |
| - contract ('000 |) | 33 | 30 | (6) | (34) | 23 | (18) | n.a. |
| - prepaid ('000 |) | (4) | 49 | 47 | 6 | 97 | 96 | n.a. |
| AVERAGE MONTHLY CHURN (%) |) | 1.5 | 1.5 | 1.7 | 1.7 | 1.6 | 1.6 | 0.1p |
| - contract (% |) | 1.2 | 1.2 | 1.1 | 1.8 | 1.3 | 1.5 | 0.3p |
| SAC PER GROSS ADD I€ |) | 16 | 18 | 10 | 13 | 14 | 12 | (25.0) |
| - contract € |) | 53 | 63 | 66 | 59 | 60 | 66 | 24.5 |
| - prepaid € |) | 11 | 2 | 2 | 2 | 2 | 2 | 100.0 |
| SRC PER RETAINED CUSTOMER [€ |) | 39 | 40 | 45 | 42 | 41 | 40 | 2.6 |
| ARPU (€ |) | 10 | 11 | 12 | 11 | 11 | 10 | 0.0 |
| -contract € |) | 24 | 25 | 27 | 24 | 25 | 23 | (4.2) |
| - prepaid € |) | 4 | 5 | 5 | 5 | 5 | 4 | 0.0 |
| NON-VOICE % OF ARPU (%) |) | 27 | 27 | 31 | 28 | 28 | 29 | 2p |
| MOU PER CUSTOMER (min |) | 282 | 299 | 288 | 284 | 288 | 270 | (4.3) |
| - contract (mir |) | 419 | 444 | 420 | 439 | 430 | 423 | 1.0 |

ROMANIA

FINANCIALS (ADJUSTED FOR SPECIAL FACTORS)¹

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|----------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| TOTAL REVENUE | | 241 | 241 | 239 | 263 | 984 | 234 | (2.9) |
| PRODUCT VIEW | · | 241 | 241 | 239 | 263 | 984 | 234 | (2.9) |
| - Fixed network | | 140 | 142 | 132 | 148 | 562 | 127 | (9.3) |
| - Mobile communications | | 101 | 99 | 107 | 115 | 422 | 107 | 5.9 |
| SEGMENT VIEW | | 241 | 241 | 239 | 263 | 984 | 234 | (2.9) |
| - of which Consumer | | 160 | 153 | 157 | 165 | 635 | 153 | (4.4) |
| - of which Business | | 54 | 54 | 53 | 69 | 230 | 50 | (7.4) |
| EBITDA | 2 | 55 | 49 | 48 | 53 | 205 | 38 | (30.9) |
| EBITDA MARGIN (EBITDA / TOTAL REVENUE) % | <u> </u> | 22.8 | 20.3 | 20.1 | 20.2 | 20.8 | 16.2 | (6.6p) |
| CASH CAPEX (AS REPORTED) | | 49 | 32 | 28 | 23 | 132 | 33 | (32.7) |
| CASH CONTRIBUTION | | 6 | 17 | 20 | 30 | 73 | 5 | (16.7) |
| | | | | | | | | |

¹ Since our subsidiary in Romania offers convergent Fixed and Mobile products, from Q3/15 onwards it is shown as integrated company. For better comparability figures for prior periods have been adjusted.

² Special factors affecting EBITDA: EUR 2mn in Q2/15, EUR 13mn in Q3/15 and EUR 3mn in Q4/15.

ROMANIAOPERATIONALS

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|---------------------------------------|--------|-------|-------|-------|-------|-------|-------|--------|
| | Note | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | % |
| FIXED NETWORK (END OF PERIOD) | | | | | | | | |
| Fixed network Access Lines | (000) | 2,189 | 2,153 | 2,117 | 2,091 | 2,091 | 2,055 | (6.1) |
| - IP | (000) | 316 | 341 | 362 | 392 | 392 | 409 | 29.4 |
| Broadband Access Lines Retail | (000) | 1,192 | 1,186 | 1,181 | 1,186 | 1,186 | 1,204 | 1.0 |
| TV (IPTV, SAT, Cable) | (000) | 1,414 | 1,421 | 1,432 | 1,452 | 1,452 | 1,449 | 2.5 |
| Wholesale Bundled Access Lines | (000) | 0 | 0 | 0 | 0 | 0 | 0 | n.a. |
| ULLs/Wholesale PSTN | (000) | 0 | 0 | 0 | 0 | 0 | 0 | n.a. |
| Wholesale Unbundled Access Lines | (1000) | 0 | 0 | 0 | 0 | 0 | 0 | n.a. |
| MOBILE COMMUNICATIONS (END OF PERIOD) | | | | | | | | |
| Service revenue (€ m | llion) | 80 | 79 | 83 | 83 | 325 | 81 | 1.3 |
| CUSTOMERS | '000) | 6,008 | 6,015 | 5,905 | 5,992 | 5,992 | 5,934 | (1.2) |
| - contract | (000) | 1,751 | 1,794 | 1,846 | 1,893 | 1,893 | 1,923 | 9.8 |
| - prepaid | (000) | 4,257 | 4,221 | 4,060 | 4,099 | 4,099 | 4,011 | (5.8) |
| NET ADDS | '000) | (40) | 7 | (109) | 87 | (55) | (58) | (45.0) |
| - contract | (000) | 61 | 43 | 52 | 47 | 203 | 30 | (50.8) |
| - prepaid | (1000) | (100) | (36) | (161) | 39 | (258) | (88) | 12.0 |
| AVERAGE MONTHLY CHURN | (%) | 2.8 | 2.8 | 3.3 | 3.1 | 3.0 | 3.4 | 0.6p |
| - contract | (%) | 1.0 | 1.3 | 1.2 | 1.7 | 1.3 | 1.7 | 0.7p |
| SAC PER GROSS ADD | (€) | 11 | 13 | 17 | 14 | 14 | 11 | 0.0 |
| - contract | (€) | 41 | 57 | 63 | 53 | 54 | 43 | 4.9 |
| - prepaid | (€) | 1 | 1 | 1 | 2 | 1 | 1 | 0.0 |
| SRC PER RETAINED CUSTOMER | (€) | 8 | 7 | 11 | 10 | 9 | 13 | 62.5 |
| ARPU | (€) | 4 | 5 | 5 | 5 | 5 | 5 | 25.0 |
| - contract | (€) | 9 | 9 | 9 | 9 | 9 | 9 | 0.0 |
| - prepaid | (€) | 3 | 3 | 3 | 3 | 3 | 3 | 0.0 |
| NON-VOICE % OF ARPU | (%) | 27 | 24 | 27 | 27 | 26 | 29 | 2р |
| MOU PER CUSTOMER | (min) | 297 | 299 | 289 | 297 | 295 | 303 | 2.0 |
| - contract | (min) | 455 | 454 | 435 | 440 | 446 | 434 | (4.6) |

HUNGARY

FINANCIALS (ADJUSTED FOR SPECIAL FACTORS)¹

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| TOTAL REVENUE | 2 | 445 | 453 | 432 | 518 | 1,848 | 403 | (9.4) |
| PRODUCT VIEW | | 445 | 453 | 432 | 518 | 1,848 | 403 | (9.4) |
| - Fixed network | 3 | 228 | 234 | 219 | 292 | 973 | 194 | (14.9) |
| - Mobile communications | | 217 | 219 | 213 | 226 | 875 | 209 | (3.7) |
| SEGMENT VIEW | | 445 | 453 | 432 | 518 | 1,848 | 403 | (9.4) |
| - of which Consumer | | 233 | 234 | 230 | 245 | 942 | 227 | (2.6) |
| - of which Business | | 136 | 155 | 141 | 199 | 631 | 139 | 2.2 |
| EBITDA | 2.4 | 115 | 145 | 142 | 124 | 526 | 126 | 9.6 |
| EBITDA MARGIN (EBITDA / TOTAL REVENUE) % | | 25.8 | 32.0 | 32.9 | 23.9 | 28.5 | 31.3 | 5.5p |
| CASH CAPEX (AS REPORTED) | | 63 | 52 | 63 | 93 | 271 | 71 | 12.7 |
| CASH CONTRIBUTION | | 52 | 93 | 79 | 31 | 255 | 55 | 5.8 |

¹Business customer operations at Magyar Telekom in Hungary, which had previously been organizationally assigned to the Systems Solutions operating segment, have been bundled and reported under the Europe operating segment since January 1, 2016. Comparative figures have been adjusted retrospectively.

² From April 2015 parts of the GTS Central Europe Group were integrated into Hungary.

³ Fixed Network include Total revenue of HU GHS.

⁴ Special factors affecting EBITDA: EUR 1mn in Q1/15, EUR 1mn in Q2/15, EUR 13mn in Q3/15, EUR 5mn in Q4/15 and EUR -7mn in Q1/16.

HUNGARY

OPERATIONALS¹

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|---|------|-------|-------|-------|-------|-------|-------|--------|
| | Note | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | % |
| FIXED NETWORK (END OF PERIOD) | 2 | | | | | | | |
| Fixed network Access Lines ('000) | | 1,710 | 1,671 | 1,677 | 1,674 | 1,674 | 1,659 | (3.0) |
| - IP ('000) | | 1,040 | 1,136 | 1,207 | 1,286 | 1,286 | 1,331 | 28.0 |
| Broadband Access Lines Retail ('000) | | 949 | 956 | 975 | 988 | 988 | 996 | 5.0 |
| TV (IPTV, SAT, Cable) ('000) | | 934 | 939 | 949 | 961 | 961 | 964 | 3.2 |
| Wholesale Bundled Access Lines ('000) | | 27 | 18 | 17 | 17 | 17 | 15 | (44.4) |
| ULLs/Wholesale PSTN ('000) | | 11 | 11 | 10 | 10 | 10 | 9 | (18.2) |
| Wholesale Unbundled Access Lines ('000) | | 13 | 12 | 12 | 12 | 12 | 13 | 0.0 |
| MOBILE COMMUNICATIONS (END OF PERIOD) | | | | | | | | |
| Service revenue (€ million) | | 184 | 178 | 181 | 178 | 721 | 173 | (6.0) |
| CUSTOMERS ('000) | | 5,463 | 5,476 | 5,482 | 5,504 | 5,504 | 5,372 | (1.7) |
| - contract ('000) | | 3,009 | 3,055 | 3,069 | 3,103 | 3,103 | 3,100 | 3.0 |
| - prepaid ('000) | | 2,454 | 2,421 | 2,414 | 2,401 | 2,401 | 2,271 | (7.5) |
| NET ADDS ('000) | | (15) | 13 | 6 | 22 | 26 | (132) | n.a. |
| - contract ('000) | | 12 | 46 | 13 | 34 | 106 | (2) | n.a. |
| - prepaid ('000) | | (27) | (33) | (7) | (13) | (80) | (130) | n.a. |
| AVERAGE MONTHLY CHURN (%) | | 1.5 | 1.4 | 1.6 | 1.2 | 1.4 | 1.8 | 0.3p |
| - contract (%) | | 1.0 | 0.8 | 0.9 | 0.8 | 0.9 | 1.0 | 0.0p |
| SAC PER GROSS ADD (€) | | 18 | 19 | 14 | 24 | 19 | 19 | 5.6 |
| - contract (€) | | 38 | 30 | 42 | 53 | 40 | 40 | 5.3 |
| - prepaid (€) | | 6 | 10 | 3 | 4 | 5 | 3 | (50.0) |
| SRC PER RETAINED CUSTOMER (€) | | 52 | 54 | 47 | 66 | 55 | 55 | 5.8 |
| ARPU (€) | | 11 | 11 | 11 | 11 | 11 | 11 | 0.0 |
| - contract (€) | | 17 | 17 | 17 | 17 | 17 | 16 | (5.9) |
| - prepaid (€) | | 4 | 4 | 4 | 4 | 4 | 3 | (25.0) |
| NON-VOICE % OF ARPU (%) | | 25 | 27 | 28 | 28 | 27 | 33 | 8p |
| MOU PER CUSTOMER (min) | | 179 | 186 | 187 | 187 | 185 | 186 | 3.9 |
| - contract (min) | | 282 | 291 | 290 | 289 | 288 | 288 | 2.1 |

¹ Business customer operations at Magyar Telekom in Hungary, which had previously been organizationally assigned to the Systems Solutions operating segment, have been bundled and reported under the Europe operating segment since January 1, 2016. Comparative figures have been adjusted retrospectively.

² From April 2015 parts of the GTS Central Europe Group were integrated into Hungary.

POLAND

FINANCIALS (ADJUSTED FOR SPECIAL FACTORS)

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| TOTAL REVENUE | 1 | 382 | 385 | 391 | 386 | 1,544 | 378 | (1.0) |
| PRODUCT VIEW | | 382 | 385 | 391 | 386 | 1,544 | 378 | (1.0) |
| - Fixed network | | 23 | 29 | 26 | 23 | 101 | 24 | 4.3 |
| - Mobile communications | | 358 | 358 | 365 | 362 | 1,443 | 354 | (1.1) |
| SEGMENT VIEW | | 382 | 385 | 391 | 386 | 1,544 | 378 | (1.0) |
| - of which Consumer | | 220 | 217 | 216 | 215 | 868 | 196 | (10.9) |
| - of which Business | | 136 | 136 | 132 | 132 | 536 | 124 | (8.8) |
| EBITDA | 1.2 | 130 | 145 | 164 | 141 | 580 | 120 | (7.7) |
| EBITDA MARGIN (EBITDA / TOTAL REVENUE) % | | 34.0 | 37.7 | 41.9 | 36.5 | 37.6 | 31.7 | (2.3p) |
| CASH CAPEX (AS REPORTED) | | 62 | 45 | 34 | 48 | 189 | 546 | n.a. |
| CASH CONTRIBUTION | | 68 | 100 | 130 | 93 | 391 | (426) | n.a. |

¹ From January 2015 parts of the GTS Central Europe Group were integrated into Poland.

² Special factors affecting EBITDA: EUR 1mn in Q1/15, EUR 6mn in Q2/15, EUR 1mn in Q3/15, EUR 1mn in Q4/15 and EUR 14mn in Q1/16.

POLANDOPERATIONALS

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|---|------|--------|--------|--------|---------|---------|--------|--------|
| | Note | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | % |
| FIXED NETWORK (END OF PERIOD) | 1 | | | | | | | |
| Fixed network Access Lines ('000) | | 12 | 18 | 17 | 18 | 18 | 18 | 50.0 |
| - IP ('000) | | 2 | 3 | 3 | 3 | 3 | 2 | 0.0 |
| Broadband Access Lines Retail ('000) | | 6 | 9 | 8 | 10 | 10 | 10 | 66.7 |
| TV (IPTV, SAT, Cable) ('000) | | 0 | 0 | 0 | 0 | 0 | 0 | n.a. |
| Wholesale Bundled Access Lines ('000) | | 0 | 0 | 0 | 0 | 0 | 0 | n.a. |
| ULLs/Wholesale PSTN ('000) | | 0 | 0 | 0 | 0 | 0 | 0 | n.a. |
| Wholesale Unbundled Access Lines ('000) | | 5 | 4 | 4 | 5 | 5 | 6 | 20.0 |
| MOBILE COMMUNICATIONS (END OF PERIOD) | | | | | | | | |
| Service revenue (€ million) | | 256 | 268 | 267 | 243 | 1,034 | 244 | (4.7) |
| CUSTOMERS ('000) | | 15,794 | 15,827 | 15,696 | 12,056 | 12,056 | 11,821 | (25.2) |
| - contract ('000) | | 6,784 | 6,708 | 6,640 | 6,569 | 6,569 | 6,518 | (3.9) |
| - prepaid ('000) | 2 | 9,010 | 9,118 | 9,056 | 5,487 | 5,487 | 5,303 | (41.1) |
| NET ADDS ('000) | | 93 | 32 | (130) | (3,641) | (3,646) | (235) | n.a. |
| - contract ('000) | | (39) | (76) | (68) | (71) | (254) | (50) | (28.2) |
| - prepaid ('000) | 2 | 132 | 108 | (62) | (3,569) | (3,391) | (184) | n.a. |
| AVERAGE MONTHLY CHURN (%) | | 2.0 | 2.1 | 2.6 | 11.0 | 4.3 | 3.4 | 1.4p |
| - contract (%) | | 1.1 | 1.1 | 1.1 | 1.2 | 1.1 | 1.2 | 0.1p |
| SAC PER GROSS ADD (€) | | 5 | 11 | 6 | 7 | 7 | 7 | 40.0 |
| - contract (€) | | 21 | 65 | 34 | 35 | 38 | 31 | 47.6 |
| - prepaid (€) | | 2 | 2 | 11 | 1 | 2 | 2 | 0.0 |
| SRC PER RETAINED CUSTOMER (€) | | 0 | 6 | 12 | (12) | 1 | 1 | n.a. |
| ARPU (€) | | 5 | 6 | 6 | 6 | 6 | 7 | 40.0 |
| - contract (€) | | 11 | 11 | 11 | 10 | 11 | 10 | (9.1) |
| - prepaid (€) | | 2 | 2 | 2 | 2 | 2 | 2 | 0.0 |
| NON-VOICE % OF ARPU (%) | | 39 | 39 | 39 | 40 | 39 | 39 | 0p |
| MOU PER CUSTOMER (min) | | 150 | 154 | 154 | 172 | 157 | 204 | 36.0 |
| - contract (min) | | 299 | 311 | 313 | 322 | 311 | 325 | 8.7 |

¹ From January 2015 parts of the GTS Central Europe Group were integrated into Poland.

² In the fourth quarter of 2015, the number of mobile customers in Poland decreased by 3 838 thousand in connection with the deactivation of inactive prepaid SIM cards.

CZECH REPUBLIC

FINANCIALS (ADJUSTED FOR SPECIAL FACTORS)

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| TOTAL REVENUE | 1 | 226 | 231 | 242 | 259 | 958 | 229 | 1.3 |
| PRODUCT VIEW | | 226 | 231 | 242 | 259 | 958 | 229 | 1.3 |
| - Fixed network | | 46 | 51 | 51 | 70 | 218 | 51 | 10.9 |
| - Mobile communications | | 179 | 181 | 191 | 189 | 740 | 178 | (0.6) |
| SEGMENT VIEW | | 226 | 231 | 242 | 259 | 958 | 229 | 1.3 |
| - of which Consumer | | 112 | 117 | 117 | 118 | 464 | 113 | 0.9 |
| - of which Business | | 99 | 103 | 107 | 122 | 431 | 103 | 4.0 |
| EBITDA | 1.2 | 89 | 96 | 100 | 105 | 390 | 99 | 11.2 |
| EBITDA MARGIN (EBITDA / TOTAL REVENUE) % | | 39.4 | 41.6 | 41.3 | 40.5 | 40.7 | 43.2 | 3.8p |
| CASH CAPEX (AS REPORTED) | 3 | 66 | (27) | 29 | 36 | 104 | 42 | (36.4) |
| CASH CONTRIBUTION | 3 | 23 | 123 | 71 | 69 | 286 | 57 | n.a. |

¹ From January 2015 parts of the GTS Central Europe Group were integrated into Czech Republic.

² Special factors affecting EBITDA: EUR 1mn in Q2/15, EUR 3mn in Q4/15 and EUR 1mn in Q1/16.

³ Reported Cash Capex in Q2/15 is impacted by an adjustment of the Q1/15 Cash Capex figure.

CZECH REPUBLICOPERATIONALS

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|---------------------------------------|---------|-------|-------|-------|-------|-------|-------|--------|
| | Note | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | % |
| FIXED NETWORK (END OF PERIOD) | 1 | | | | | | | |
| | ('000) | 155 | 152 | 147 | 154 | 154 | 141 | (9.0) |
| - IP | ('000) | 136 | 134 | 130 | 137 | 137 | 125 | (8.1) |
| Broadband Access Lines Retail | ('000) | 143 | 141 | 136 | 132 | 132 | 131 | (8.4) |
| TV (IPTV, SAT, Cable) | ('000') | 2 | 2 | 2 | 2 | 2 | 2 | 0.0 |
| Wholesale Bundled Access Lines | ('000') | 0 | 0 | 0 | 0 | 0 | 0 | n.a. |
| ULLs/Wholesale PSTN | ('000) | 8 | 8 | 7 | 7 | 7 | 7 | (12.5) |
| Wholesale Unbundled Access Lines | ('000') | 2 | 2 | 2 | 2 | 2 | 2 | 0.0 |
| MOBILE COMMUNICATIONS (END OF PERIOD) | | | | | | | | |
| Service revenue (€ m | illion) | 160 | 166 | 172 | 168 | 666 | 165 | 3.1 |
| CUSTOMERS | ('000) | 5,993 | 5,996 | 5,981 | 6,019 | 6,019 | 6,024 | 0.5 |
| - contract | ('000') | 3,519 | 3,532 | 3,556 | 3,597 | 3,597 | 3,628 | 3.1 |
| - prepaid | ('000') | 2,474 | 2,464 | 2,425 | 2,422 | 2,422 | 2,396 | (3.2) |
| NET ADDS | ('000) | (7) | 3 | (16) | 38 | 18 | 5 | n.a. |
| - contract | ('000') | 19 | 13 | 24 | 41 | 97 | 31 | 63.2 |
| - prepaid | ('000') | (26) | (10) | (39) | (3) | (78) | (26) | 0.0 |
| AVERAGE MONTHLY CHURN | (%) | 1.5 | 1.6 | 1.5 | 1.3 | 1.5 | 1.3 | (0.2p) |
| - contract | (%) | 0.6 | 0.6 | 0.5 | 0.5 | 0.6 | 0.5 | (0.1p) |
| SAC PER GROSS ADD | (€) | 21 | 22 | 24 | 21 | 22 | 21 | 0.0 |
| - contract | (€) | 47 | 50 | 57 | 47 | 50 | 49 | 4.3 |
| - prepaid | (€) | 2 | 2 | 3 | 3 | 3 | 4 | 100.0 |
| SRC PER RETAINED CUSTOMER | (€) | 9 | 10 | 12 | 13 | 11 | 12 | 33.3 |
| ARPU | (€) | 9 | 9 | 10 | 9 | 9 | 9 | 0.0 |
| - contract | (€) | 13 | 13 | 14 | 13 | 13 | 13 | 0.0 |
| - prepaid | (€) | 3 | 3 | 4 | 4 | 3 | 3 | 0.0 |
| NON-VOICE % OF ARPU | (%) | 41 | 45 | 47 | 47 | 45 | 48 | 7p |
| MOU PER CUSTOMER | (min) | 154 | 158 | 153 | 157 | 155 | 155 | 0.6 |
| - contract | (min) | 235 | 240 | 230 | 234 | 235 | 231 | (1.7) |

¹ From January 2015 parts of the GTS Central Europe Group were integrated into Czech Republic.

NETHERLANDS

FINANCIALS (ADJUSTED FOR SPECIAL FACTORS)

| | | | Q1 2015 | Q2 2015 | Q3 2015 | Q4 2015 | FY 2015 | Q1 2016 | Change |
|--|---|------|---------------|---------------|---------------|---------------|---------------|---------------|---------|
| | N | lote | millions of € | % |
| TOTAL REVENUE | · | | 346 | 362 | 346 | 340 | 1,394 | 324 | (6.4) |
| - of which Consumer | | | 251 | 266 | 249 | 245 | 1,011 | 228 | (9.2) |
| - of which Business | | | 63 | 62 | 62 | 62 | 249 | 60 | (4.8) |
| EBITDA | | 1 | 133 | 124 | 125 | 118 | 500 | 88 | (33.8) |
| EBITDA MARGIN (EBITDA / TOTAL REVENUE) | % | | 38.4 | 34.3 | 36.1 | 34.7 | 35.9 | 27.2 | (11.2p) |
| CASH CAPEX (AS REPORTED) | | | 46 | 42 | 41 | 47 | 176 | 54 | 17.4 |
| CASH CONTRIBUTION | | | 87 | 82 | 84 | 71 | 324 | 34 | (60.9) |

OPERATIONALS

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|---------------------------------------|------------|-------|-------|-------|-------|-------|-------|--------|
| | Note | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | % |
| MOBILE COMMUNICATIONS (END OF PERIOD) | | | | | | | | |
| Service revenue (€ millio | n) | 257 | 255 | 257 | 233 | 1,002 | 228 | (11.3) |
| CUSTOMERS ('00 | 0) | 3,830 | 3,689 | 3,686 | 3,677 | 3,677 | 3,668 | (4.2) |
| -contract ('00 | 0) | 2,836 | 2,751 | 2,775 | 2,800 | 2,800 | 2,825 | (0.4) |
| - prepaid ('00 | 0) 3 | 994 | 938 | 910 | 878 | 878 | 843 | (15.2) |
| NET ADDS ('00 | 0) | (70) | (44) | (4) | (8) | (125) | (9) | 87.1 |
| -contract ('00 | 0) 2 | (12) | (85) | 24 | 24 | (48) | 25 | n.a. |
| - prepaid ('00 | 0) 2 | (58) | 41 | (28) | (33) | (77) | (34) | 41.4 |
| AVERAGE MONTHLY CHURN (9 | 6) | 1.8 | 1.7 | 1.7 | 1.6 | 1.7 | 1.5 | (0.3p) |
| - contract (9 | (6) | 1.1 | 1.3 | 1.3 | 1.3 | 1.2 | 1.2 | 0.1p |
| SAC PER GROSS ADD | €) | 143 | 124 | 113 | 93 | 117 | 111 | (22.4) |
| - contract | €) | 206 | 162 | 143 | 115 | 151 | 130 | (36.9) |
| - prepaid (4 | €) | 19 | 17 | 19 | 8 | 16 | 18 | (5.3) |
| SRC PER RETAINED CUSTOMER | €) | 113 | 126 | 95 | 59 | 98 | 121 | 7.1 |
| ARPU | €) | 22 | 23 | 23 | 21 | 22 | 21 | (4.5) |
| - contract (4 | €) | 29 | 29 | 30 | 27 | 28 | 26 | (10.3) |
| - prepaid (4 | €) | 4 | 5 | 4 | 4 | 4 | 4 | 0.0 |
| NON-VOICE % OF ARPU (% | 6) | 54 | 58 | 59 | 60 | 58 | 61 | 7р |
| MOU PER CUSTOMER (mi | n) | 158 | 168 | 163 | 175 | 165 | 180 | 13.9 |
| - contract (mi | n) | 204 | 212 | 206 | 221 | 209 | 226 | 10.8 |

¹ Special factors affecting EBITDA: EUR 2mn in Q1/15, EUR 1mn in Q2/15, EUR 1mn in Q3/15, EUR 5mn in Q4/15 and EUR 1mn in Q1/16.

² Q2/15 impacted by reclassification of M2M customers from postpaid to prepaid.

³ Our subsidiary in the Netherlands sold its Bliep brand and the prepaid customer relationships maintained under the brand effective Mar. 1, 2015. This decreased our customer base by 97 thousand customers up from April. Customer figures for prior periods have not been adjusted.

CROATIA

FINANCIALS (ADJUSTED FOR SPECIAL FACTORS)

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| TOTAL REVENUE | | 211 | 222 | 249 | 227 | 909 | 220 | 4.3 |
| PRODUCT VIEW | | 211 | 222 | 249 | 227 | 909 | 220 | 4.3 |
| - Fixed network | | 129 | 139 | 146 | 136 | 550 | 134 | 3.9 |
| - Mobile communications | | 81 | 85 | 103 | 90 | 359 | 86 | 6.2 |
| SEGMENT VIEW | | 211 | 222 | 249 | 227 | 909 | 220 | 4.3 |
| - of which Consumer | | 119 | 120 | 124 | 120 | 483 | 116 | (2.5) |
| - of which Business | | 64 | 70 | 79 | 74 | 287 | 70 | 9.4 |
| EBITDA | 1 | 81 | 90 | 102 | 94 | 367 | 82 | 1.2 |
| EBITDA MARGIN (EBITDA / TOTAL REVENUE) % | | 38.4 | 40.5 | 41.0 | 41.4 | 40.4 | 37.3 | (1.1p) |
| CASH CAPEX (AS REPORTED) | | 30 | 39 | 40 | 20 | 129 | 52 | 73.3 |
| CASH CONTRIBUTION | | 51 | 51 | 62 | 74 | 238 | 30 | (41.2) |

¹ Special factors affecting EBITDA: EUR 10mn in Q1/15, EUR 1mn in Q2/15, EUR 1mn in Q4/15 and EUR 8mn in Q1/16.

CROATIAOPERATIONALS

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|---------------------------------------|-------|-------|-------|-------|-------|-------|-------|--------|
| | Note | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | % |
| FIXED NETWORK (END OF PERIOD) | | | | | | | | |
| Fixed network Access Lines (' | 000) | 1,052 | 1,038 | 1,020 | 1,004 | 1,004 | 1,012 | (3.8) |
| - IP (' | 000) | 897 | 952 | 1,001 | 1,004 | 1,004 | 1,012 | 12.8 |
| Broadband Access Lines Retail (' | 000) | 644 | 642 | 638 | 636 | 636 | 634 | (1.6) |
| TV (IPTV, SAT, Cable) (' | 000) | 390 | 387 | 385 | 388 | 388 | 387 | (0.8) |
| Wholesale Bundled Access Lines (1 | 000) | 46 | 45 | 39 | 37 | 37 | 34 | (26.1) |
| ULLs/Wholesale PSTN (' | 000) | 191 | 173 | 161 | 159 | 159 | 156 | (18.3) |
| Wholesale Unbundled Access Lines (' | 000) | 36 | 46 | 56 | 68 | 68 | 81 | n.a. |
| MOBILE COMMUNICATIONS (END OF PERIOD) | | | | | | | | |
| Service revenue (€ mil | lion) | 65 | 70 | 82 | 67 | 284 | 66 | 1.5 |
| CUSTOMERS (' | 000) | 2,214 | 2,241 | 2,323 | 2,233 | 2,233 | 2,206 | (0.4) |
| - contract (' | 000) | 1,098 | 1,105 | 1,112 | 1,119 | 1,119 | 1,119 | 1.9 |
| - prepaid (' | 000) | 1,116 | 1,136 | 1,211 | 1,114 | 1,114 | 1,087 | (2.6) |
| NET ADDS (*) | 000) | (38) | 27 | 83 | (91) | (20) | (27) | 28.9 |
| - contract (' | 000) | (1) | 7 | 7 | 7 | 20 | 0 | 100.0 |
| - prepaid (' | 000) | (37) | 19 | 76 | (98) | (40) | (27) | 27.0 |
| AVERAGE MONTHLY CHURN | (%) | 2.6 | 2.0 | 2.2 | 3.7 | 2.6 | 2.6 | 0.0p |
| - contract | (%) | 1.1 | 0.8 | 1.1 | 1.1 | 1.0 | 1.1 | 0.0p |
| SAC PER GROSS ADD | (€) | 14 | 12 | 10 | 16 | 13 | 13 | (7.1) |
| - contract | (€) | 49 | 50 | 53 | 59 | 53 | 52 | 6.1 |
| - prepaid | (€) | 3 | 2 | 2 | 3 | 3 | 2 | (33.3) |
| SRC PER RETAINED CUSTOMER | (€) | 57 | 74 | 67 | 57 | 63 | 69 | 21.1 |
| ARPU | (€) | 10 | 11 | 12 | 10 | 10 | 10 | 0.0 |
| - contract | (€) | 14 | 15 | 18 | 14 | 16 | 15 | 7.1 |
| - prepaid | (€) | 5 | 6 | 6 | 5 | 6 | 5 | 0.0 |
| NON-VOICE % OF ARPU | (%) | 45 | 46 | 49 | 46 | 47 | 49 | 4p |
| MOU PER CUSTOMER | min) | 187 | 200 | 198 | 195 | 195 | 196 | 4.8 |
| - contract | min) | 248 | 268 | 269 | 266 | 263 | 260 | 4.8 |

SLOVAKIA

FINANCIALS (ADJUSTED FOR SPECIAL FACTORS)

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| TOTAL REVENUE | | 187 | 185 | 199 | 212 | 783 | 187 | 0.0 |
| PRODUCT VIEW | | 187 | 185 | 199 | 212 | 783 | 187 | 0.0 |
| - Fixed network | | 96 | 97 | 107 | 122 | 422 | 96 | 0.0 |
| - Mobile communications | | 91 | 88 | 92 | 90 | 361 | 91 | 0.0 |
| SEGMENT VIEW | | 187 | 185 | 199 | 212 | 783 | 187 | 0.0 |
| - of which Consumer | | 116 | 115 | 119 | 117 | 467 | 119 | 2.6 |
| - of which Business | | 47 | 48 | 60 | 72 | 227 | 47 | 0.0 |
| EBITDA | 1 | 73 | 76 | 83 | 64 | 296 | 78 | 6.8 |
| EBITDA MARGIN (EBITDA / TOTAL REVENUE) % | | 39.0 | 41.1 | 41.7 | 30.2 | 37.8 | 41.7 | 2.7p |
| CASH CAPEX (AS REPORTED) | | 28 | 22 | 24 | 26 | 100 | 43 | 53.6 |
| CASH CONTRIBUTION | | 45 | 54 | 59 | 38 | 196 | 35 | (22.2) |

¹ Special factors affecting EBITDA: EUR 29mn in Q1/15, EUR 1mn in Q2/15, EUR 6mn in Q4/15 and EUR -2mn in Q1/16.

SLOVAKIAOPERATIONALS

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|--|-------|-------|-------|-------|-------|-------|--------|
| | Note | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | % |
| FIXED NETWORK (END OF PERIOD) | | | | | | | | |
| Fixed network Access Lines ('000 |)) | 875 | 864 | 858 | 855 | 855 | 851 | (2.7) |
| - IP ('000 | <u>)) </u> | 875 | 864 | 858 | 855 | 855 | 851 | (2.7) |
| Broadband Access Lines Retail ('000 | <u>)) </u> | 454 | 459 | 465 | 473 | 473 | 481 | 5.9 |
| TV (IPTV, SAT, Cable) ('000 |)) | 474 | 481 | 489 | 493 | 493 | 500 | 5.5 |
| Wholesale Bundled Access Lines ('000 |)) | 18 | 18 | 17 | 17 | 17 | 16 | (11.1) |
| ULLs/Wholesale PSTN ('000 |)) | 0 | 0 | 0 | 0 | 0 | 0 | n.a. |
| Wholesale Unbundled Access Lines ('000 |)) | 98 | 102 | 105 | 109 | 109 | 112 | 14.3 |
| MOBILE COMMUNICATIONS (END OF PERIOD) | | | | | | | | |
| Service revenue (€ million | 1) | 80 | 79 | 84 | 80 | 323 | 82 | 2.5 |
| CUSTOMERS ('000 |) | 2,202 | 2,196 | 2,204 | 2,235 | 2,235 | 2,231 | 1.3 |
| - contract ('000 |)) | 1,424 | 1,427 | 1,431 | 1,453 | 1,453 | 1,462 | 2.7 |
| - prepaid ('000 |)) | 777 | 769 | 773 | 782 | 782 | 770 | (0.9) |
| NET ADDS ('000 |) | (18) | (6) | 9 | 31 | 15 | (4) | 77.8 |
| - contract ('000 |)) | (7) | 3 | 4 | 22 | 22 | 8 | n.a. |
| - prepaid ('000 |)) | (11) | (9) | 4 | 9 | (7) | (12) | (9.1) |
| AVERAGE MONTHLY CHURN 196 | b) | 1.3 | 1.1 | 1.0 | 1.1 | 1.1 | 1.4 | 0.1p |
| - contract (% | o) | 1.1 | 0.9 | 0.8 | 0.9 | 0.9 | 0.9 | (0.2p) |
| SAC PER GROSS ADD J€ | :) | 62 | 65 | 51 | 56 | 58 | 44 | (29.0) |
| - contract ()€ | E) | 108 | 106 | 100 | 96 | 102 | 80 | (25.9) |
| - prepaid J€ | <u>(</u>) | 4 | 3 | 4 | 4 | 4 | 3 | (25.0) |
| SRC PER RETAINED CUSTOMER J€ | :) | 110 | 120 | 115 | 159 | 128 | 132 | 20.0 |
| ARPU J€ | :) | 12 | 12 | 13 | 12 | 12 | 12 | 0.0 |
| -contract € | <u> </u> | 17 | 17 | 18 | 17 | 17 | 17 | 0.0 |
| - prepaid J€ | () | 3 | 3 | 3 | 3 | 3 | 3 | 0.0 |
| NON-VOICE % OF ARPU 1% | b) | 39 | 37 | 38 | 39 | 38 | 40 | 1p |
| MOU PER CUSTOMER (mir |) | 164 | 171 | 168 | 175 | 169 | 171 | 4.3 |
| - contract (mir | 1) | 231 | 240 | 235 | 244 | 237 | 238 | 3.0 |

AUSTRIA

FINANCIALS (ADJUSTED FOR SPECIAL FACTORS)

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| TOTAL REVENUE | | 197 | 205 | 207 | 220 | 829 | 208 | 5.6 |
| - of which Consumer | -" | 150 | 155 | 154 | 165 | 624 | 154 | 2.7 |
| - of which Business | | 38 | 42 | 43 | 44 | 167 | 43 | 13.2 |
| EBITDA | 1 | 65 | 66 | 64 | 64 | 259 | 69 | 6.2 |
| EBITDA MARGIN (EBITDA / TOTAL REVENUE) % | | 33.0 | 32.2 | 30.9 | 29.1 | 31.2 | 33.2 | 0.2p |
| CASH CAPEX (AS REPORTED) | | 30 | 27 | 33 | 39 | 129 | 40 | 33.3 |
| CASH CONTRIBUTION | | 35 | 39 | 31 | 25 | 130 | 29 | (17.1) |

OPERATIONALS

| | | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|---------------------------------------|-------------|------|-------|-------|-------|-------|-------|-------|--------|
| | | Note | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | % |
| MOBILE COMMUNICATIONS (END OF PERIOD) | | | - | | | | | | |
| Service revenue | (€ million) | | 172 | 175 | 178 | 179 | 704 | 178 | 3.5 |
| CUSTOMERS | ('000) | 2.3 | 3,956 | 3,934 | 3,962 | 4,323 | 4,323 | 4,221 | 6.7 |
| - contract | ('000) | | 2,571 | 2,564 | 2,573 | 2,959 | 2,959 | 3,001 | 16.7 |
| - prepaid | ('000) | | 1,385 | 1,370 | 1,390 | 1,364 | 1,364 | 1,220 | (11.9) |
| NET ADDS | ('000) | 2 | (64) | (22) | 28 | 361 | 304 | 13 | n.a. |
| - contract | ('000) | | (52) | (7) | 9 | 387 | 336 | 42 | n.a. |
| - prepaid | ('000) | | (12) | (14) | 19 | (25) | (32) | (29) | n.a. |
| AVERAGE MONTHLY CHURN | (%) | | 1.8 | 1.6 | 1.5 | 2.6 | 1.9 | 2.7 | 0.9p |
| - contract | (%) | 2 | 1.3 | 0.6 | 0.6 | 2.2 | 1.2 | 2.4 | 1.1p |
| SAC PER GROSS ADD | (€) | | 54 | 53 | 48 | 22 | 35 | 27 | (50.0) |
| - contract | (€) | | 133 | 152 | 143 | 24 | 52 | 35 | (73.7) |
| - prepaid | (€) | | 6 | 4 | 4 | 7 | 5 | 4 | (33.3) |
| SRC PER RETAINED CUSTOMER | (€) | 2 | 89 | 101 | 100 | 106 | 100 | 102 | 14.6 |
| ARPU | (€) | 2.3 | 14 | 15 | 15 | 14 | 15 | 14 | 0.0 |
| - contract | (€) | | 20 | 21 | 21 | 19 | 20 | 18 | (10.0) |
| - prepaid | (€) | | 4 | 4 | 4 | 4 | 4 | 4 | 0.0 |
| NON-VOICE % OF ARPU | (%) | | 44 | 42 | 43 | 44 | 43 | 45 | 1p |
| MOU PER CUSTOMER | (min) | | 206 | 203 | 194 | 192 | 199 | 193 | (6.3) |
| - contract | (min) | | 261 | 257 | 243 | 233 | 242 | 222 | (14.9) |

¹ Special factors affecting EBITDA: EUR 5mn in Q1/15 and EUR 16mn in Q3/15.

Effect adjusted KPIs Q4/15: SAC per gross add 76€, SAC per gross add contract 143€, ARPU 15€, ARPU contract 21€.

Effect adjusted KPIs FY/15: SAC per gross add 58€, SAC per gross add contract 144€, ARPU 16€, ARPU contract 21€.

² Effect in Q4/15: Standardization of SIM card reporting in whole segment.

³ Effect in Q1/2016: impacted by reclassification of M2M customers

NOTES

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CONTENT

| At a Glance | 4 | GERMANY | | EUROPE | |
|--|----|------------------------|----|-----------------------|----|
| Excellent market position | 7 | Financials | 28 | Netherlands | 68 |
| | | EBITDA reconciliation | 29 | Croatia | 69 |
| GROUP | | Operationals | 30 | Slovakia | 71 |
| Adjusted for special factors | 8 | Additional information | 31 | Austria | 73 |
| EBITDA reconciliation | 9 | | | | |
| As reported | 10 | UNITED STATES | | | |
| Special factors in the consolidated income statement | 11 | Financials | 44 | | |
| Details on special factors | 12 | EBITDA reconciliation | 45 | SYSTEMS SOLUTIONS | |
| Change in the composition of the group | 14 | Operationals | 46 | Financials | 76 |
| Consolidated statement of financial position | 15 | Additional information | 48 | EBITDA reconciliation | 77 |
| Provisions for pensions | 17 | | | | |
| Maturity profile | 18 | EUROPE | | | |
| Liquidity reserves | 19 | Financials | 55 | GHS | |
| Net debt | 20 | EBITDA reconciliation | 56 | Financials | 80 |
| Net debt development | 21 | Greece | 58 | EBITDA reconciliation | 81 |
| Cash capex | 22 | Romania | 60 | | |
| Free cash flow | 23 | Hungary | 62 | | |
| Personnel | 24 | Poland | 64 | | |
| Exchange rates | 25 | Czech Republic | 66 | GLOSSARY | 83 |
| | | | | | |

SYSTEMS SOLUTIONS

FINANCIALS (ADJUSTED FOR SPECIAL FACTORS)¹

| | | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|---|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | | Note | millions of € | % |
| TOTAL REVENUE | | | 1,927 | 2,073 | 2,031 | 2,163 | 8,194 | 2,045 | 6.1 |
| Market Unit | | | 1,621 | 1,641 | 1,671 | 1,724 | 6,657 | 1,728 | 6.6 |
| Telekom IT | | | 306 | 432 | 360 | 439 | 1,537 | 317 | 3.6 |
| International Revenue | | | 537 | 537 | 534 | 529 | 2,137 | 631 | 17.5 |
| NET REVENUE | | | 1,420 | 1,435 | 1,452 | 1,520 | 5,827 | 1,545 | 8.8 |
| EBITDA | | | 145 | 203 | 176 | 216 | 740 | 206 | 42.1 |
| Market Unit | | | 135 | 122 | 142 | 182 | 581 | 196 | 45.2 |
| Telekom IT | | | 10 | 81 | 34 | 34 | 159 | 9 | (10.0) |
| EBITDA margin (EBITDA / total revenue) | % | | 7.5 | 9.8 | 8.7 | 10.0 | 9.0 | 10.1 | 2.6p |
| Depreciation, amortization and impairment losses | | | (131) | (172) | (128) | (137) | (568) | (116) | 11.5 |
| Profit (loss) from operations = EBIT | | | 14 | 31 | 48 | 79 | 172 | 90 | n.a. |
| EBIT MARGIN | % | | 0.7 | 1.5 | 2.4 | 3.7 | 2.1 | 4.4 | 3.7p |
| CASH CAPEX | | | 248 | 276 | 282 | 345 | 1,151 | 237 | (4.4) |
| CASH CONTRIBUTION | | | (103) | (73) | (106) | (129) | (411) | (31) | 69.9 |
| ORDER ENTRY | · | | 1,212 | 1,281 | 1,191 | 1,924 | 5,608 | 1,522 | 25.6 |

FINANCIALS (AS REPORTED)

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| TOTAL REVENUE | | 1,927 | 2,073 | 2,031 | 2,163 | 8,194 | 2,045 | 6.1 |
| NET REVENUE | | 1,420 | 1,435 | 1,452 | 1,520 | 5,827 | 1,545 | 8.8 |
| EBITDA | | 71 | (16) | 34 | 4 | 93 | 146 | n.a. |
| EBITDA margin (EBITDA / total revenue) % | | 3.7 | (0.8) | 1.7 | 0.2 | 1.1 | 7.1 | 3.4p |
| Depreciation, amortization and impairment losses | | (141) | (221) | (133) | (139) | (634) | (116) | 17.7 |
| Profit (loss) from operations = EBIT | | (70) | (237) | (99) | (135) | (541) | 30 | n.a. |
| CASH CAPEX | | 248 | 276 | 282 | 345 | 1,151 | 237 | (4.4) |
| CASH CONTRIBUTION | | (177) | (292) | (248) | (341) | (1,058) | (91) | 48.6 |

¹ Business customer operations at Magyar Telekom in Hungary, which had previously been organizationally assigned to the Systems Solutions operating segment, have been bundled and reported under the Europe operating segment since January 1, 2016. Comparative figures have been adjusted retrospectively.

SYSTEMS SOLUTIONS

EBITDA RECONCILIATION¹

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| TOTAL REVENUE | | 1,927 | 2,073 | 2,031 | 2,163 | 8,194 | 2,045 | 6.1 |
| Profit (loss) from operations = EBIT | | (70) | (237) | (99) | (135) | (541) | 30 | n.a. |
| - Depreciation, amortization and impairment losses | | (141) | (221) | (133) | (139) | (634) | (116) | 17.7 |
| = EBITDA | | 71 | (16) | 34 | 4 | 93 | 146 | n.a. |
| EBITDA margin | % | 3.7 | (0.8) | 1.7 | 0.2 | 1.1 | 7.1 | 3.4p |
| - Special factors affecting EBITDA | | (74) | (219) | (142) | (212) | (647) | (60) | 18.9 |
| = EBITDA (ADJUSTED FOR SPECIAL FACTORS) | | 145 | 203 | 176 | 216 | 740 | 206 | 42.1 |
| EBITDA margin (adjusted for special factors) | % | 7.5 | 9.8 | 8.7 | 10.0 | 9.0 | 10.1 | 2.6p |

SPECIAL FACTORS

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|---|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| EFFECTS ON EBITDA | | (74) | (219) | (142) | (212) | (647) | (60) | 18.9 |
| - of which personnel | | (35) | (116) | (73) | (143) | (367) | (33) | 5.7 |
| - of which other | | (39) | (103) | (68) | (70) | (280) | (27) | 30.8 |
| EFFECTS ON PROFIT (LOSS) FROM OPERATIONS = EBIT | | (84) | (268) | (147) | (214) | (713) | (60) | 28.6 |
| - of which personnel | | (35) | (116) | (73) | (143) | (367) | (33) | 5.7 |
| - of which other | | (50) | (151) | (74) | (72) | (346) | (27) | 46.0 |

¹ Business customer operations at Magyar Telekom in Hungary, which had previously been organizationally assigned to the Systems Solutions operating segment, have been bundled and reported under the Europe operating segment since January 1, 2016. Comparative figures have been adjusted retrospectively.

NOTES

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CONTENT

| GERMANY | | EUROPE | |
|------------------------|---|---|--|
| Financials | 28 | Netherlands | 68 |
| EBITDA reconciliation | 29 | Croatia | 69 |
| Operationals | 30 | Slovakia | 71 |
| Additional information | 31 | Austria | 73 |
| | | | |
| UNITED STATES | | | |
| Financials | 44 | | |
| EBITDA reconciliation | 45 | SYSTEMS SOLUTIONS | |
| Operationals | 46 | Financials | 76 |
| Additional information | 48 | EBITDA reconciliation | 77 |
| | | | |
| EUROPE | | | |
| Financials | 55 | GHS | |
| EBITDA reconciliation | 56 | Financials | 80 |
| Greece | 58 | EBITDA reconciliation | 81 |
| Romania | 60 | | |
| Hungary | 62 | | |
| Poland | 64 | | |
| Czech Republic | 66 | GLOSSARY | 83 |
| | Financials EBITDA reconciliation Operationals Additional information UNITED STATES Financials EBITDA reconciliation Operationals Additional information EUROPE Financials EBITDA reconciliation Greece Romania Hungary Poland | Financials 28 EBITDA reconciliation 29 Operationals 30 Additional information 31 UNITED STATES Financials 44 EBITDA reconciliation 45 Operationals 46 Additional information 48 EUROPE Financials 55 EBITDA reconciliation 56 Greece 58 Romania 60 Hungary 62 Poland 64 | Financials EBITDA reconciliation Operationals Additional information UNITED STATES Financials EBITDA reconciliation Operationals Financials Financials Additional information 45 Operationals Additional information 45 EUROPE Financials EBITDA reconciliation Financials EBITDA reconciliation Financials EBITDA reconciliation EUROPE Financials EBITDA reconciliation |

GROUP HEADQUARTERS & GROUP SERVICES

FINANCIALS (ADJUSTED FOR SPECIAL FACTORS)

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|------|---------------|---------------|---------------|---------------|---------------|---------------|---------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| TOTAL REVENUE | | 565 | 584 | 555 | 571 | 2,275 | 513 | (9.2) |
| NET REVENUE | | 155 | 164 | 140 | 168 | 627 | 115 | (25.8) |
| EBITDA | | (22) | (76) | (133) | (321) | (552) | (117) | n.a. |
| EBITDA margin (EBITDA / total revenue) % | | (3.9) | (13.0) | (24.0) | (56.2) | (24.3) | (22.8) | (18.9p) |
| Depreciation, amortization and impairment losses | | (144) | (138) | (158) | (171) | (611) | (130) | 9.7 |
| Profit (loss) from operations = EBIT | | (166) | (214) | (291) | (492) | (1,163) | (247) | (48.8) |
| CASH CAPEX | | 96 | 65 | 69 | 112 | 342 | 60 | (37.5) |
| CASH CONTRIBUTION | | (118) | (141) | (202) | (433) | (894) | (177) | (50.0) |

FINANCIALS (AS REPORTED)

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| TOTAL REVENUE | | 565 | 584 | 555 | 571 | 2,275 | 513 | (9.2) |
| NET REVENUE | | 155 | 164 | 140 | 167 | 626 | 115 | (25.8) |
| EBITDA | | (108) | (93) | (167) | 135 | (233) | 2,269 | n.a. |
| EBITDA margin (EBITDA / total revenue) % | | (19.1) | (15.9) | (30.1) | 23.6 | (10.2) | n.a. | n.a. |
| Depreciation, amortization and impairment losses | | (144) | (138) | (174) | (171) | (627) | (130) | 9.7 |
| Profit (loss) from operations = EBIT | | (252) | (231) | (341) | (36) | (860) | 2,139 | n.a. |
| CASH CAPEX | | 96 | 65 | 69 | 112 | 342 | 60 | (37.5) |
| CASH CONTRIBUTION | | (204) | (158) | (236) | 23 | (575) | 2,209 | n.a. |

GROUP HEADQUARTERS & GROUP SERVICES

EBITDA RECONCILIATION

| | | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|--|---|------|---------------|---------------|---------------|---------------|---------------|---------------|---------|
| | | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | | Note | millions of € | % |
| TOTAL REVENUE | | | 565 | 584 | 555 | 571 | 2,275 | 513 | (9.2) |
| Profit (loss) from operations = EBIT | | | (252) | (231) | (341) | (36) | (860) | 2,139 | n.a. |
| - Depreciation, amortization and impairment losses | | | (144) | (138) | (174) | (171) | (627) | (130) | 9.7 |
| = EBITDA | | | (108) | (93) | (167) | 135 | (233) | 2,269 | n.a. |
| EBITDA margin | % | | (19.1) | (15.9) | (30.1) | 23.6 | (10.2) | n.a. | n.a. |
| - Special factors affecting EBITDA | | | (86) | (17) | (34) | 456 | 319 | 2,386 | n.a. |
| = EBITDA (ADJUSTED FOR SPECIAL FACTORS) | • | | (22) | (76) | (133) | (321) | (552) | (117) | n.a. |
| EBITDA margin (adjusted for special factors) | % | | (3.9) | (13.0) | (24.0) | (56.2) | (24.3) | (22.8) | (18.9p) |

SPECIAL FACTORS

| | | Q1 | Q2 | Q3 | Q4 | FY | Q1 | Change |
|---|------|---------------|---------------|---------------|---------------|---------------|---------------|--------|
| | | 2015 | 2015 | 2015 | 2015 | 2015 | 2016 | |
| | Note | millions of € | % |
| EFFECTS ON EBITDA | | (86) | (17) | (34) | 456 | 319 | 2,386 | n.a. |
| - of which personnel | | (33) | (41) | (46) | (93) | (213) | (35) | (6.1) |
| - of which other | | (53) | 24 | 12 | 549 | 532 | 2,421 | n.a. |
| EFFECTS ON PROFIT (LOSS) FROM OPERATIONS = EBIT | | (86) | (17) | (50) | 456 | 303 | 2,386 | n.a. |
| - of which personnel | | (33) | (41) | (46) | (93) | (213) | (35) | (6.1) |
| - of which other | | (53) | 24 | (4) | 549 | 516 | 2,421 | n.a. |

NOTES

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GLOSSARY AND DISCLAIMER

| In addition to financial infor | rmation presented in accordance with IFRS, this presentation contains non-GAAP financial measures, | | |
|--------------------------------|--|--|--|
| such as | which is defined as | | |
| EBIT | Abbreviation for EARNINGS BEFORE INTEREST AND TAXES. EBIT is equivalent to the P&L-line "Profit from operations". | | |
| Adj. EBIT | EBIT adjusted for special factors. | | |
| EBT | Abbreviation for EARNINGS BEFORE TAXES. EBT is equivalent to the P&L-line "Profit before income taxes". | | |
| Adj. EBT | EBT adjusted for special factors. | | |
| EBITDA | Abbreviation for EARNINGS BEFORE INTEREST, TAX, DEPRECIATION AND AMORTIZATION. EBITDA is equivalent to EBIT before Depreciation and Amortization. | | |
| | Depreciation and Amortization is not a line in the P&L but provided in the notes as "Other disclosures". | | |
| Adj. EBITDA | EBITDA adjusted for special factors. | | |
| Adj. Net profit/loss | Net profit/loss adjusted for special factors. | | |
| Special factors | Special factors impair the comparability of the results with previous periods. Details on the special factors are given for the group and each operating segment. | | |
| Cash capex | Cash outflows for investments in intangible assets (excluding goodwill) and property, plant and equipment. | | |
| Cash contribution | EBITDA minus capex. | | |
| Free cash flow | Net cash from operating activities minus net cash outflows for investments in intangible assets (excluding goodwill) and property, plant and equipment. | | |
| Gross debt | Gross debt includes not only bonds and liabilities to banks, but also liabilities to non-banks from promissory notes, lease liabilities, liabilities arising from ABS transactions | | |
| | (capital market liabilities), liabilities from derivatives and cash collateral. | | |
| Net debt | Net debt is calculated by deducting cash and cash equivalents as well as financial assets classified as held for trading and available for sale (due ≤ 1 year). In addition, | | |
| | receivables from derivatives and other financial assets are deducted from gross debt. | | |
| n.a. | not applicable | | |
| n.m. | not meaningful | | |
| ARPU | Abbreviation for AVERAGE REVENUE PER USER. Calculation: Service fee, as well as voice, non voice, roaming and visitor revenues, divided by the average number of | | |
| | customers in the period. Visitor revenues are allocated exclusively to contract customers. | | |
| SAC | Abbreviation for SUBSCRIBER ACQUISITION COSTS. Calculation: Customer acquisition costs divided by the number of gross customers added during the respective | | |
| | period. | | |

The figures in this presentation are unaudited. These and the other non-GAAP financial measures used by Deutsche Telekom are derived from our IFRS financial information but do not comply with IFRS and should not be viewed as a substitute for our IFRS figures.